Honeywell

Release Notes Honeywell Voice for Manhattan Active 2.0.0

July 20 2022

New Features in this Release

Configuration Settings

New features are available in the OnetimeStartupSettings file (for Android devices) or within the VoiceConsole task settings (A700x).

- Rest Request Timeout NetworkTimeoutTime (the time the app waits for a server response) and NetworkTimeoutRetryBeforePrompt (the number of retires the application attempts to contact the server) have been added. After the number of retires expires, the user is asked if they want to execute another round of retries. If the user does not select retry, the application returns to the last executed state.
- Beep Interval **NetworkBeepInterval** controls the wait for a beep during times when the application is trying to connect with the server.
- Pick Quantity **ConfirmExpectedQuantity** controls the behavior of quantity confirmation. When enabled, the user is asked to confirm the quantity only when the user input is not the expected quantity.

Example:

```
Prompt: "Pick 8" -> User: "8" -> Moves to next prompt Prompt: "Pick 8" -> User: "6" -> Prompt: "6, Correct?"
```

Organization Selection

Three variables exist within the project (Organization, Location, and BusinessUnit) that are used to create the URL to communicate with the server. The service call retrieves properties like shown below:

```
"userOrgs":
[
    "Org1"
],
"userLocations":
[
    {
       "locationId": "Location1",
```

```
"locationType": "dummy"
}
{
    "locationId": "Location2",
    "locationType": "dummy"
}

]
"userBusinessUnits": [], "excludedUserBusinessUnits": [],
"userDefaults": [{ "defaultLocation": "Location0", "defaultOrganization": "Org0",
"defaultBusinessUnit": null}],
```

The three variables are filled out by the property **userDefaults**, which has the values **defaultLocation**, **defaultOrganization**, and **defaultBusinessUnit**.

If the user default property is null (empty), the variables take values as follows:

- If **defaultLocation** is null, it takes the value of the first **locationId** in **userLocations**, as **userLocations** cannot be empty.
- If defaultOrganization is null, it takes the value of the first userOrgs, as userOrgs cannot be empty.
- If defaultBusinessUnit is null, it takes the value of the first userBusinessUnits, however userBusinessUnits may be null so defaultBusinessUnit may remain null.

Device Support

- Support is added for Android 10 and Android 11 devices.
- Android M (6.x) devices are no longer supported. See the complete list of supported devices below.

System Requirements

The following devices and software were tested for this release.

Minimum Android Device Specifications

- Processor: Qualcomm Snapdragon 410 MSM8916 1.2 GHz quad-core
- Memory: 2GB RAM
- Storage: 8GB/16GB Flash
- WLAN: EEE 802.11 a/b/g/n radio
- Bluetooth: Bluetooth Class 4.0, Bluetooth HFP (Hands-Free Profile) version 1.6
- Operating System: Android N (7.1.1)

The above are the minimum recommended device specifications. If the device does not meet or exceed these specifications, the following symptoms may occur:

- Poor audio quality
- · Slow application screen responsiveness
- Delayed input entry

Hardware

The following devices were tested for this release.

Devices

- Honeywell CT40
- Honeywell CT45
- Honeywell CT60
- Honeywell CN80
- Honeywell CN80G
- Honeywell CK65
- Honeywell ScanPal EDA51
- Honeywell ScanPal EDA71
- Honeywell A700x Demo level support:
- Zebra WT6000
- Zebra TC51

Headsets

- Honeywell SRX-SL Light Industrial Use Headset
- Honeywell SRX2 Wireless Headset (with Hands-Free Profile support)
- Honeywell SRX3 Wireless Headset

Scanners

- Honeywell CT40 On-board Scanner
- Honeywell CT45 On-board Scanner
- Honeywell CT60 On-board Scanner
- Honeywell EDA51 On-board Scanner
- Honeywell EDA71 On-board Scanner

- Honeywell A730x On-board Scanner
- Honeywell 8670 Ring Scanner

Android Device Operating System Support

- Android N (7.1.1)
 - Honeywell Dolphin CT40
 - Honeywell Dolphin CT60
- Android O (8.1.0)
 - Honeywell Dolphin CT40
 - Honeywell Dolphin CT60
 - o Honeywell Dolphin CK65
 - Honeywell ScanPal EDA51
 - Honeywell ScanPal EDA71
- Android P (9)
 - Honeywell Dolphin CT40
 - Honeywell Dolphin CT60
 - Honeywell CK65
- Android 10
 - Honeywell CT40
 - Honeywell CT40 XP
 - Honeywell CT60
 - Honeywell CT60 XP
 - Honeywell CK65
- Android 11
 - Honeywell CT40
 - Honeywell CT40 XP
 - Honeywell CT45
 - Honeywell CT60
 - Honeywell CT60 XP
 - Honeywell CK65

Honeywell A700x Software Support

• VoiceCatalyst 4.5 or greater

NOTE

Honeywell A700 series and A500 devices are not supported.

General Considerations and Limitations

Issues Reported with this Release

Issue Description	Issue ID
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DisableVocabWord is Case Sensitive

The A700x device setting DisableVocabWord is case sensitive and the format is DisableVocabWord_vocab_word (where DisableVocabWord is camelCase and the vocab-word is lower case).

VOSMB-5363

Previously Reported Limitations

Issue Description	Issue ID
Do Not Press + and – Buttons on SRX3 Headset to Unpair	
When unpairing your SRX3 headset from an Android device, do not press the + and – buttons simultaneously. This procedure causes known issues with TTS and speech recognition.	VOSMB-1448
Proper Procedure : To unpair your SRX3 headset from an Android device, go to your device Bluetooth settings, display the Paired devices screen, select the headset, and tap FORGET to unpair the headset and the Android device.	
Scanning Data Can Override Priority Prompts	
Priority prompts can be overridden by scanning data at a screen where scanning is a valid input.	VOSMB-1415

Issue Description	Issue ID
Voice Dialogue Continues to Run During Background Activity	
When waiting for background spinner activity to complete, speech recognition may allow the operator to use some menu items through voice, e.g., Say Again and Help.	VOSMB-1406
Pressing Power Button on SRX-SL or SRX2 Headset Causes Unpairing	
If you press the Power button on your SRX-SL or SRX2 headset, the headset unpairs from the device.	VOSMB-1252
Workaround: Power off the headset and re-pair your device and headset.	
"GatewayTimeout" error message from Microservices	
If the mobile application has trouble reaching the Microservices host ("GatewayTimeout") while attempting to retrieve templates it may force the user to retrain all words for that workflow.	VOSMB-971
Workaround: If you experience this behavior close and restart the app and log in again	
Changing Site on Device Does Not Affect VoiceConsole	
If you have selected a VoiceConsole instance as the server on the mobile device and select one of the sites, the device will remain associated with that site even if you change sites again in the mobile application. To move a device to a different VoiceConsole site, move the device within VoiceConsole.	VOSMB-900
Errors while Transmitting Files to VoiceConsole	
A number of errors may appear in the device logs when transmitting logs to VoiceConsole. In spite of these errors, all log files are eventually transmitted successfully.	VOSMB-570
Cannot Retrieve Templates	
If you create a user with the name of the point character (.) in the Microservices application scheme, any templates trained under that name will not be retrieved. Do not use . as a user name.	VOSMB-567
Do Not Press Next Button Quickly	
If you have untrained words and get to the template training instructions screen, if you tap the Next button in rapid succession, it can cause the application to shut down unexpectedly.	VOSMB-230

Issue Description	Issue ID
Audio to the Bluetooth Headset Can Fail	
In some situations, the audio no longer comes through a Bluetooth headset even though it is still paired to the device.	VOSMB-28
Workaround: Unpair and re-pair the headset.	