Honeywell

Release Notes Honeywell Voice for Manhattan Active 1.3.2

May 6 2021

Initial Release

System Requirements

The following devices and software were tested for this release of Honeywell Voice for Manhattan Active.

Minimum Android Device Specifications

• Processor: Qualcomm Snapdragon 410 MSM8916 1.2 GHz quad-core

• Memory: 2GB RAM

• Storage: 8GB/16GB Flash

• WLAN: EEE 802.11 a/b/g/n radio

• Bluetooth: Bluetooth Class 4.0, Bluetooth HFP (Hands-Free Profile) version 1.6

• Operating System: Android M (6.0.1)

The above are the minimum recommended device specifications. If the device does not meet or exceed these specifications, the following symptoms may occur:

- Poor audio quality
- Slow application screen responsiveness
- Delayed input entry

Hardware

The following devices were tested for this release.

Devices

- Honeywell Dolphin CT40
- Honeywell Dolphin CT50

- Honeywell Dolphin CT60
- Honeywell Dolphin CN80
- Honeywell Dolphin CN80G
- Honeywell CK65
- Honeywell ScanPal EDA51
- Honeywell ScanPal EDA71
- Honeywell A700x Demo level support:
- Zebra WT6000
- Zebra TC51

Headsets

- Honeywell SRX-SL Light Industrial Use Headset
- Honeywell SRX2 Wireless Headset
 - Firmware version 4.05 required
- Honeywell SRX3 Wireless Headset
 - Firmware version 6.07 required for flip-to-mute support when used with Android devices
 - With earlier firmware versions, the headset functions as flip-to-standby (microphone is still active)
 - When used with A700x devices, all firmware versions support flip-to-mute
 - Use the Honeywell Accessory Update Utility to update SRX3 firmware

Scanners

- Honeywell CT40 On-board Scanner
- Honeywell CT50 On-board Scanner
- Honeywell CT60 On-board Scanner
- Honeywell EDA51 On-board Scanner
- Honeywell EDA71 On-board Scanner Demo level support:
- Honeywell 8670 Ring Scanner

Android Device Operating System Support

- Android M (6.0.1)
 - Honeywell Dolphin CT50
- Android N (7.1.1)

- Honeywell Dolphin CT40
- Honeywell Dolphin CT60
- Android O (8.1.0)
 - Honeywell Dolphin CT40
 - Honeywell Dolphin CT60
 - Honeywell Dolphin CK65
 - Honeywell ScanPal EDA51
 - Honeywell ScanPal EDA71
- Android P (9)
 - Honeywell Dolphin CT40
 - Honeywell Dolphin CT60
 - Honeywell CK65

Honeywell A700x Software Support

VoiceCatalyst 4.3 or greater

NOTE

Honeywell A700 series and A500 devices are not supported.

General Considerations and Limitations

Previously Reported Limitations

Issue Description Issue ID

Do Not Press + and - Buttons on SRX3 Headset to Unpair

When unpairing your SRX3 headset from an Android device, do not press the + and – buttons simultaneously. This procedure causes known issues with TTS and speech recognition.

VOSMB-1448

Proper Procedure: To unpair your SRX3 headset from an Android device, go to your device Bluetooth settings, display the **Paired devices** screen, select the headset, and tap **FORGET** to unpair the headset and the Android device.

Issue Description	Issue ID
Scanning Data Can Override Priority Prompts	
Priority prompts can be overridden by scanning data at a screen where scanning is a valid input.	VOSMB-1415
Voice Dialogue Continues to Run During Background Activity	
When waiting for background spinner activity to complete, speech recognition may allow the operator to use some menu items through voice, e.g., Say Again and Help.	VOSMB-1406
Pressing Power Button on SRX-SL or SRX2 Headset Causes Unpairing	
If you press the Power button on your SRX-SL or SRX2 headset, the headset unpairs from the device.	VOSMB-1252
Workaround: Power off the headset and re-pair your device and headset.	
"GatewayTimeout" error message from Microservices	
If the mobile application has trouble reaching the Microservices host ("GatewayTimeout") while attempting to retrieve templates it may force the user to retrain all words for that workflow.	VOSMB-971
Workaround: If you experience this behavior close and restart the app and log in again	
Changing Site on Device Does Not Affect VoiceConsole	
If you have selected a VoiceConsole instance as the server on the mobile device and select one of the sites, the device will remain associated with that site even if you change sites again in the mobile application. To move a device to a different VoiceConsole site, move the device within VoiceConsole.	VOSMB-900
Errors while Transmitting Files to VoiceConsole	
A number of errors may appear in the device logs when transmitting logs to VoiceConsole. In spite of these errors, all log files are eventually transmitted successfully.	VOSMB-570
Cannot Retrieve Templates	
If you create a user with the name of the point character (.) in the Microservices application scheme, any templates trained under that name will not be retrieved. Do not use . as a user name.	VOSMB-567

Issue Description Issue ID

Number of Templates Trained Greater than Expected

If you place a device in Standby mode while training templates, as you near the end of training, the total number of templates trained will be greater than the number to be trained. For example, the text on the screen may show 126 of 125.

VOSMB-563

Workaround: Do not put the device in Standby mode while training templates.

Do Not Press Next Button Quickly

If you have untrained words and get to the template training instructions screen, if you tap the **Next** button in rapid succession, it can cause the application to shut down unexpectedly.

VOSMB-230

Audio to the Bluetooth Headset Can Fail

In some situations, the audio no longer comes through a Bluetooth headset even though it is still paired to the device.

VOSMB-28

Workaround: Unpair and re-pair the headset.