



VoiceConsole Implementation Checklist

The following is a checklist of information that you must obtain or decisions that you must make before installing VoiceConsole.

Basic System Information

Server Operating System

- Windows Server 2022
- Windows Server 2019
- Windows Server 2016
- Red Hat Enterprise Linux 9
- Red Hat Enterprise Linux 8
- SUSE Linux Enterprise Server (SLES15) 64-bit

Client Operating System

- Microsoft Windows 11
- Microsoft Windows 10
- Red Hat Linux Workstation ES for Intel processors

Browser

- Microsoft Edge
- Mozilla Firefox 4.x and newer
- Google Chrome

Personnel - Provide the Name and Phone Number for Each

Your Database Administrator

Name:

Phone:

Personnel - Provide the Name and Phone Number for Each

Your System Administrator

Name:

Phone:

Voice Champion

Name:

Phone:

Warehouse Supervisor

Name:

Phone:

Pre-Implementation Information

Total devices for each VoiceConsole server

Server Requirements

Bandwidth Requirements

Database Information

Relational Database Management System

- Microsoft SQL Server 2022 Express
- Microsoft SQL Server 2022 Standard
- Microsoft SQL Server 2019 Express
- Microsoft SQL Server 2019 Standard
- Oracle Database 21c Express Edition (XE)
- Oracle Database 21c

Hostname of Database Server

Port Number for Database

Database Administrator Username and Password

JDBC URL:

Oracle Example:

jdbc:oracle:thin:@localhost:1521:VC

SQL Example:

jdbc:sqlserver://localhost:1433;DatabaseName=VC

Multi-site Information

Total Number of Sites

Total Number of Devices

Number of Devices per Site

Shift Size

Shift Startup Times per Site

Clustered Server Information

The logical hostname of the application server
and/or database server cluster

The shared location of the device log and firm-
ware files

Installation Information

Windows User with Administrator Privileges

OR

Red Hat Linux/CentOS Linux

Hostname for VoiceConsole Installation

Time for VoiceConsole to Perform Database
Maintenance

Directory into which VoiceConsole Should Be
Installed

Security

Encryption	WEP
	WPA
	WPA-2
Authentication	PSK
	EAP
HTTPS (optional)	Signed Certificate
	Tomcat configured

Security

EAP Type (If using EAP)	EAP-TLS EAP-TTLS/MSCHAPv2 PEAPv0/EAP-MSCHAPv2 PEAPv1/EAP-GTC LEAP
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Association Type	Site Based Device Based Operator Based
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LDAP settings are optional for site- and device-based association types. They are required for the operator-based association type. If you choose to use LDAP, you will also need the following:

LDAP Settings

Use SSL (Yes or No)

Host

Port

Search User Distinguished Name

Search User Password

Search Base

Searchable Attribute

Password Attribute