



## VoiceConsole Implementation Checklist

The following is a checklist of information that you must obtain or decisions that you must make before installing VoiceConsole.

### Basic System Information

Server Operating System

- Windows Server 2022
- Windows Server 2019
- Windows Server 2016
- Red Hat Linux 7
- Red Hat Linux 8
- Red Hat Linux 9 for embedded or SQL databases.
- CentOS Linux 7.2 64-bit
- CentOS Linux 6.x
- SUSE SLES15 64-bit

Client Operating System

- Microsoft Windows 10
- Red Hat Linux Workstation ES for Intel processors

Browser

- Microsoft® Edge
- Mozilla® Firefox® 4.x and newer
- Google® Chrome

### Personnel - Provide the Name and Phone Number for Each

Your Database Administrator

Name:

Phone:

## Personnel - Provide the Name and Phone Number for Each

Your System Administrator

Name:

Phone:

Voice Champion

Name:

Phone:

Warehouse Supervisor

Name:

Phone:

## Pre-Implementation Information

Total devices for each VoiceConsole server

Server Requirements

Bandwidth Requirements

## Database Information

Relational Database Management System

- Embedded
- Oracle 19c
- Oracle 18c
- Oracle 12, release 2
- Microsoft SQL Server 2022
- Microsoft SQL Server 2019
- Microsoft SQL Server 2017
- Microsoft SQL Server 2016

Hostname of Database Server

## Database Information

Port Number for Database

Database Administrator Username and Password

JDBC URL:

**Oracle Example:**

jdbc:oracle:thin:@localhost:1521:VC

**SQL Example:**

jdbc:sqlserver://localhost:1433;DatabaseName=VC

## Multi-site Information

Total Number of Sites

Total Number of Devices

Number of Devices per Site

Shift Size

Shift Startup Times per Site

## Clustered Server Information

The logical hostname of the application server  
and/or database server cluster

The shared location of the device log and firm-  
ware files

## Installation Information

Windows User with Administrator Privileges

OR

Red Hat Linux/CentOS Linux

Hostname for VoiceConsole Installation

Time for VoiceConsole to Perform Database Maintenance

Directory into which VoiceConsole Should Be Installed

## Security

|            |       |
|------------|-------|
| Encryption | WEP   |
|            | WPA   |
|            | WPA-2 |

|                |     |
|----------------|-----|
| Authentication | PSK |
|                | EAP |

|                  |                    |
|------------------|--------------------|
| HTTPS (optional) | Signed Certificate |
|                  | Tomcat configured  |

|                         |                     |
|-------------------------|---------------------|
| EAP Type (If using EAP) | EAP-TLS             |
|                         | EAP-TTLS/MSCHAPv2   |
|                         | PEAPv0/EAP-MSCHAPv2 |
|                         | PEAPv1/EAP-GTC      |
|                         | LEAP                |

|                  |                |
|------------------|----------------|
| Association Type | Site Based     |
|                  | Device Based   |
|                  | Operator Based |

LDAP settings are optional for site- and device-based association types. They are required for the operator-based association type. If you choose to use LDAP, you will also need the following:

## LDAP Settings

Use SSL (Yes or No)

Host

Port

Search User Distinguished Name

Search User Password

Search Base

Searchable Attribute

Password Attribute