

Release Notes Honeywell Voice Log Analyzer 2.0

December 9 2025

Help documentation is available to customers online at www.help.honeywellaidc.com.

What's in This Release

IMPORTANT

Any logs that were imported into an earlier version of Log Analyzer are not carried over into this new version. If needed, these logs must be imported into this version.

Enhancements

Description

Architecture Updates

Improved scalability to ensure consistency in performance and enable larger file size processing.

GWS Logs

Additional GWS log information is displayed in Log Analyzer.

Event Display

The default number of events shown in a list is now 100. Options are to show 1000 and 10,000.

Roaming Data

Roaming data now shows the number of satisfactory and unsatisfactory roaming events rather than associations and satisfactory roaming events.

Transferred Data

When filtering by Transferred Data in the Event List screen data received and data sent in transmissions are grouped.

Description

Home Screen

The home screen shows additional details in the log list. New fields are added:

- Status:
 - Processing - Log Analyzer is processing the log file
 - OK - The log file has been processed
 - Error- The log file could not be processed
 - Critical - The log file has significant errors and must be reviewed
- Number of lines in log file:
 - Total lines in the log file
 - Processed lines
 - Percentage of lines processed

A refresh button is added to the screen

Fixes In This Release

The following issues were resolved in this release.

Issue Description

Home Screen

- Fixed error calculating the number of failed connections.
- Extracted header information that was previously ignored:
 - Radio Driver Version
 - Radio Firmware Version
 - Radio MAC Address
- Added a spinner to show action during log file deletion.
- PDF export improvements:
 - Signal Strength graphic moved to below Data Transmission.
 - Connection Establishment graphic was the same as Data Transmission.
 - Fixed an error calculating Signal Strength averaged. AP with value of 0 are not used in calculation.

Event List Screen

- Fixed an error that showed an incorrect number of events when using Dialog events filter.
- Removed WATCHDOG invalid events from Device Status events filter.

Dialog Screen

- When filtering by **Speak by Device**, the list included some **Recognized by Device** events when confidence was 0.
- When filtering by **Recognized by Device**, events of type garbage were shown in the summary table.
- Events of type <sil> are no longer displayed in the table.

Signal Strength Screen

- Any AP whose value is 0 is not taken into consideration when calculating Signal Strength averages in the AP summary table.
- The Signal Strength label now indicates that it is an average

Upload File Size Limits

An error is displayed when the file size is not supported. For larger files use zip files.

Issue Description

Network Events

Fixed a bug on Network Events that happened when calculating roaming data with filters.

Decimal Separator

Added support for comma as a decimal separator when extracting confidence values.

Roaming Events

Check if the line contains Roamed to bssid' value to extract successful roaming events.

Datetime Extraction

An error was fixed when extracting datetime with H to represent hours.

Data Centers (Hosting)

Data centers that host Log Analyzer data are located in the European Union (EU).

Getting Help

To report Voice system support incidents or related technical issues, contact the Honeywell Technical Support Center at:

Technical Support Email: voicetechnicalsupport@honeywell.com

Technical Support Phone (US): +1 866 862 7877

Technical Support Phone (Rest of the World): +1 412 376 9384

Technical Support Phone (EMEA): +44 (0) 1344 65 6123

For assistance with all other matters, contact your Honeywell Licensed Reseller or Honeywell directly at automation.honeywell.com

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