



Release Notes

Transcription Server 1.8

August 19 2026

The following release notes describe the new features and existing limitations in this release of the Transcription Server. Additional documentation is available through help.honeywellaidc.com.

What's in this Release?

This document is for Transcription Server 1.8.

Features and Improvements in this Release

Operating System Support

Support is added for Microsoft Windows Server 2025.

Library Updates

Java 11.0.30_7 is required.

Transcription Server Authentication

Transcription Server uses a local Microsoft Windows user account to authenticate REST API interactions.

Newly Added Languages and Locales

- fr_FR — France French
- pl_PL — Poland Polish
- it_IT — Italy Italian
- es_ES — Spain Spanish
- nl_NL — Netherlands Dutch

Speech Recognition Improved Accuracy

This release of the Transcription Server improves speech recognition results across all languages by using upgraded language models and tuning.

Automatic Audio Sample Rate Conversion

Added support for 16 kHz audio and multiple input sample rates. The Transcription Server automatically converts audio to the sample rate required by the selected speech recognition model.

Supported Environments

This version of Transcription Server includes support for:

Supported Environments

Supported Environments	
Transcription Server Operating System	• Microsoft Windows Server 2025
	• Microsoft Windows Server 2022
	• Microsoft Windows Server 2019
Transcription Server Application	• Apache Tomcat 9.0.118 or later
Transcription Server Languages	• U.S. English (en_US)
	• German Germany (de_DE)
	• Spanish Spain (es_ES)
	• Spanish Mexico (es_MX)
	• French Canadian (fr_CA)
	• French France (fr_FR)
	• Dutch Netherlands (nl_NL)
	• Polish Poland (pl_PL)
	• Italian Italy (it_IT)
Java version	• Java 11.0.30_7

Getting Help

To report Voice system support incidents or related technical issues, contact the Honeywell Technical Support Center at:

Technical Support Email: voicetechnicalsupport@honeywell.com
Technical Support Phone (US): +1 866 862 7877
Technical Support Phone (Rest of the World): +1 412 376 9384
Technical Support Phone (EMEA): +44 (0) 1344 65 6123

For assistance with all other matters, contact your Honeywell Licensed Reseller or Honeywell directly at automation.honeywell.com

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Patents

For patent information, please refer to hsmpats.com.