



Release Notes

Honeywell Development Kit 2.5

February 19 2026

Verifying Download Files

The release files for Honeywell Development Kit (DevKit) 2.5 are zip files signed with a certificate. This allows a user to verify the files they download have not been modified. After downloading the files, use the process below to verify authenticity before unzipping the files.

1. Java JDK (version 1.8 or newer) must be installed.
2. Execute the jarsigner executable against the file to verify. Example:
`jarsigner -verify Honeywell-DevKit-2.5-signed.zip`

Code Changes

Changes to code, including breaking API changes, can be found in the CHANGELOG.md file in the devkit directory, included in the DevKit zip file. Some of these changes are also included later in this document.

New Features in Honeywell DevKit

Pick Up & Go Support with SRCOMM

The Pick Up & Go (PnG) recognizer is now supported with SRCOMM. When both PickUpAndGo and PreferSRCOMM are set to true in the AsrEngineConfig repository SRCOMM is used with the PnG recognizer according to the details below.

- The headset must support the feature. This requires an SRX3 headset with firmware version 6.13 or later. If an earlier firmware is used the PreferSRCOMM setting is ignored and HFP is used instead. Additionally TTS audio is optimized when using SRCOMM with Bluestreak speech recognition when an SRX3 headset uses the 6.13 firmware.
- The application uses the .PnG2 template to allow compatibility with Talkman templates. If the operator previously used .PnG2 templates from a Talkman device, they are applied when the operator is loaded.
- If the user has PnG templates from a Talkman device for en-US, they are not compatible with Android SRComm PnG templates and are not used on the Android device.

- When the Ready button is pressed and an SRX3 headset connected via HFP or A2DP, the headset disconnects and reconnects via SRCOMM. The headset plays disconnect and reconnect tones during the process. The process may take some seconds to complete and audio may play through the device while the headset is disconnected.
- The volume of the headset can only be adjusted by the plus and minus buttons on the headset. Using the device's volume buttons does not adjust the headset volume when using SRCOMM. The Voice & Audio Settings screen does not adjust audio when using SRCOMM. Settings changes from this screen are of a different volume than changes made with the headset buttons once the application is started.
- Playback of tones such as beeps is not supported.
- VoiceNotes and Memos are not supported.

Smart Talk

DevKit 2.5 requires Smart Talk 2.3. See *See Developing with DevKit 2.5* below for more information.

automation.honeywell.com/us/en/software/productivity-solutions/smart-talk

Operator Privacy Consent

The wording for Customer Acknowledgment and Honeywell Acknowledgment check boxes has changed.

The new values for the RESX keys are shown below.

Key Name	New Value
PrivacyConsentCustomerAcknowledgementText	I consent to the collection, use and processing of my personal data, which may include speech templates, voiceprints, and other biometrics, and its sharing with Honeywell for the purpose of enabling the product to function in line with my employer's privacy statement. For any questions or to withdraw consent, I will contact my Supervisor.

Key Name	New Value
PrivacyConsentHoneywellAcknowledgementText	I consent to the collection, use and processing of my personal data, which may include speech templates, voiceprints, and other biometrics, for data analytics and improvement of Honeywell's products and services, as detailed in Honeywell's Voice Automated Solutions – Operator Privacy Notice, available online. I acknowledge that I have read and understood that notice, including my right to withdraw consent and to have my personal data deleted.

Embedded TTS Support

Chinese Hong Kong (zh-HK) is added to the embedded TTS support list.

- This TTS has only one female voice.
- The GWS.Droid sample app can use this voice when you add the following NuGet package: Honeywell.GuidedWork.EmbeddedTtsA.zh-HK.1.1.0.nupkg
- For more details on using an embedded TTS with an Android device see TTS Engines in the DevKit online help.

.NET Support

For Android and iOS:

- Upgraded MAUI targets for Android and iOS from net8.0-android and net8.0-ios to net9.0-android and net9.0-ios, respectively.
- The .NET MAUI nuget package version has been upgraded to 9.0.120. Edit the Directory.Build.props file in your existing app and update the associated NuGet packages.
- Honeywell recommends using Visual Studio 2022 Pro v17.14.18 with MAUI 9.0.120 (SR 12) / .NET v9.0.306 SDK (or later).

For Talkman:

- .NET 8.0 is the supported runtime. See *Developing with DevKit 2.5* below for more information.
- Support has ended for .NET 6.0.

Device Support

All supported Android devices are ARM 64-bit devices. This means released products are shipped without support for Intel or ARM 32-bit devices.

GetFloat

AllowNoDecimals

An *AllowNoDecimals* property is for *GetFloat* intents.

- If *AllowNoDecimals* is set to true, any *MinimumDecimalDigits* related validations are skipped.
- If instructions require minimum decimal digits, set *AllowNoDecimals* to false.
- Setting *AllowNoDecimals* to true means *MinDecimalDigits* no longer defaults to 1.

Examples

AllowNoDigits = true and input is 42: Valid input

AllowNoDecimals = false and input is 42: Invalid input, requires decimal input

AllowNoDecimals = true, *MinDecimalDigits* = 2, and input is 42: Valid input, *MinDecimalDigits* is ignored

DelayMode

GetFloat now supports the *DelayMode* property with the same functionality previously supported only for *GetValue*.

DelayMode causes user input to be discarded when the timeout is reached if the user input is less than the maximum allowed length.

MinLengthValidationMessageEnabled

GetFloat now supports the *MinLengthValidationMessageEnabled* property with the same functionality previously supported only for *GetValue*.

MinLengthValidationMessageEnabled allows the *GetFloat* intent to override the default behavior that does not display an input validation error message if the input data length is less than the minimum length for both whole and decimal values.

Log Files

To provide parity with Enterprise Voice DevKit based applications now transfer log files in a single zip file attachment to VoiceConsole. The report body includes the log file name, build info, device info, scanner configuration, and server info are all included in the zip file.

VoiceConsole 6.4 introduces log file display enhancements to coincide with these DevKit changes.

IMPORTANT

This resulted in a breaking change. See

IVoiceConsoleCommServiceProvider.SendProblemReportZipFile in the Breaking Changes section below.

Talkman Specific Vocabulary

A *NetCoreVocab* property is added to the *DefaultModuleClass* and *NetCoreVocabWordInfo* type to add vocabulary words specific to a Talkman device, See *Device Specific Vocabulary* in DevKit help for details.

Headset Change

If the headset is changed during workflow, the user may need to go to the home screen due to the headset template type change. A **Headset Changed** screen is displayed and the user is prompted to press **OK** to go to the home screen. The following scenarios trigger the message:

- HFP headset change: From an SRX headset (SRX2 or SRX3 for example) to a non-SRX headset or vice versa.
- SRCOMM headset change: If PnG is enabled and one of the headsets has a firmware version of 6.13 or later and the other headset has a version earlier than 6.13.

This change adds the following keys to the *GuidedWorkResources.resx* file:

Key Name	Value
TemplateVersionChangedWorkflowActivity_NextButtonText	OK
TemplateVersionChangedWorkflowActivity_Header	Headset Changed
TemplateVersionChangedWorkflowActivity_SubHeader	Template Version Change
TemplateVersionChangedWorkflowActivity_Content	Headset type has been changed. Press OK to go home screen to restart.
TemplateVersionChangedWorkflowActivity_InitialPrompt	Headset changed

Refer to keys starting with *TemplateVersionChangedWorkflowActivity* in *GuidedWorkResources.resx* for related resource strings. If no customization is made to these keys, the default English strings will be used.

VoiceConsole Operator Teams

Added localization support for two special team labels in the Voice Console operator listing screen: **All operators** and **All Unassigned Operators**. This introduces the following RESX keys added to the neutral language *GuidedWorkResources.resx* file only: * AllOperators * AllUnassignedOperators

This change adds the following keys to the *GuidedWorkResources.resx* file:

Key Name	Value
AllOperators	All operators
AllUnassignedOperators	All unassigned operators

Miscellaneous Changes

- SwiftDecoder Nugets are updated to 6.4.0 version.
- Fixed a warning in VoiceLinkResources.resx to remove a duplicate item for VoiceLink_Selection_ProductDetails_SerialNumber_Label.
- Added support for Android devices requiring 16 KB page sizes.
- For Talkman and iOS devices, added logging of .NET garbage collector stats every 10 seconds. This matches existing behavior for Android devices.
- Improved recognizer latency when adaptation occurs for Android and iOS devices.
- Added additional improvements and precautions for the *CustomPicker* control to avoid a potential exception that arises from a known .NET MAUI bug.

Developing with DevKit 2.5

- .NET 8 is the supported runtime framework. .NET 6 framework is no longer supported for vads.

DevKit 2.1 added support for building A700x vads with .NET 8.

- The A700x must be running VoiceCatalyst 4.7.1 ECS012 or later to support .NET 8.

NOTE

If a vad is built with .NET 8.0 and loaded to an A700x without a supported version of VoiceCatalyst, a error message is is played to the user and written in the log: "Application is incompatible with runtime".

1. Close Visual Studio.
2. Change the Artisan project file to specify .NET 8 instead of .any previous version of .NET. For example, in the DevKit's BasePicking.Artisan\BasePicking.Artisan.csproj file, find these lines

```
<PropertyGroup>
  <OutputType>Exe</OutputType>
  <TargetFramework>netcoreapp3.1</TargetFramework>
```

Change the TargetFramework line as follows to specify .NET 8.

```
<TargetFramework>net8.0</TargetFramework>
```

3. In `BasePicking.Artisan\Properties\PublishProfiles\vad.linux-arm64.pubxml`, find these lines

```
<PublishProtocol>FileSystem</PublishProtocol>
<Configuration>Release</Configuration>
<Platform>Any CPU</Platform>
<TargetFramework>netcoreapp3.1</TargetFramework>
<PublishDir>bin\Release\netcoreapp3.1\linux-arm64\publish\</PublishDir>
```

And change the `TargetFramework` and `PublishDir` lines to specify .NET 8.

```
<TargetFramework>net8.0</TargetFramework>
<PublishDir>bin\Release\net8.0\linux-arm64\publish\</PublishDir>
```

- `GetValue` intents validate minimum and maximum value when `ValuePropertiesObject.AllowedCharacters` contains '-' as well as when it does not.
- `CustomPicker` introduces the `UserUnderline` flag. This flag is set to true by default to maintain the original MAUI Picker's UI appearance.

When importing DevKit 2.5 NuGets, partners who have been using the `CustomPicker` with prior DevKit versions should consider setting this flag to false in order to avoid UI changes in existing apps. For usage examples, see changes made to the following files for the `CustomPicker`:

- `LAppGWRRunnerModule\Views\XamarinPageViews\LAppSettingsView.xaml`
- `BasePickingGWRRunnerModule\Views\XamarinPageViews\BasePickingConfigurationSettingsView.xaml`
- `BasePickingGWRRunnerModule\Views\XamarinPageViews\BasePickingServerSettingsView.xaml`
- `SimpleAppGWRRunnerModule\Views\XamarinPageViews\SimpleAppSettingsView.xaml`
- `VoiceLinkGWRRunnerModule\Views\XamarinPageViews\VoiceLinkServerSettingsView.xaml`
- The method name `IVoiceConsoleCommServiceProvider.SendProblemReport` has been changed to `IVoiceConsoleCommServiceProvider.SendProblemReportZipFile` to better reflect its functionality. Method parameters has been updated to accept the file name. Custom code that calls this method must be updated accordingly.
- Removed the Smart Talk permission `com.hon.smarttalk.permission.RECEIVE_CONDITIONS` that was used for Smart Talk audio integration. This eliminates the installation order dependency with Smart Talk and prevents `INSTALL_FAILED_DUPLICATE_PERMISSION` installation failures.
 - The permission declaration and usage in `AndroidManifest.xml` are no longer required.
 - Installation order between DevKit apps and Smart Talk is no longer constrained. Previously Smart Talk was required to be installed before any DevKit app.
 - `CallConditionBroadcastService` now registers broadcast receivers without permission enforcement.

- If you previously added the Smart Talk permission to your AndroidManifest.xml following DevKit 2.4 guidance, remove the following lines:

```
<permission android:name="com.hon.smarttalk.permission.RECEIVE_CONDITIONS" />
<uses-permission android:name="com.hon.smarttalk.permission.RECEIVE_CONDITIONS"
/>
```

- **IMPORTANT**
Compatibility

- DevKit 2.5 requires Smart Talk 2.3. This version of Smart Talk is a future release. For availability of Smart Talk 2.3, see release information available at automation.honeywell.com/us/en/software/productivity-solutions/smart-talk
- DevKit 2.5 does not function with earlier versions of Smart Talk.

- Deprecations and future breaking changes:

- The *Honeywell.Firebird.CoreLibrary.VersionUtil* class is deprecated. It will be removed in a future release. Contact Technical Support if you need access to the class for your applications.
- The *GuidedWorkRunner.GuidedWorkController* class is being evaluated to change to internal visibility in the future. Contact Technical Support if you need access to the class for your applications.

Issues Fixed in this Release

NOTE

Resolved issues are included in the CHANGELOG.md file in the devkit directory, included in the DevKit zip file.

Issue Description	Issue ID
Confirmation Missing Fixed an issue where the app does not display Yes and No buttons after No more, correct? prompt.	VGWSC-10125
Buffer Size Exception Fixed an <code>Arg_IndexOutOfRangeException</code> exception that sometimes occurs at the end of a Text-To-Speech utterance. Should not make a material difference to application behavior, but removes extraneous entries from logs.	VGWSC-9993
Headset Does Not Reconnect When a headset is paired to an Android device using NFC the headset may not reconnect if the connection is interrupted (for example, if the battery is removed). There may be notifications on screen or beeps/chimes from the device or headset indicating the connection attempts. However, the reconnect does not occur and the headset LED flashes green slowly. Honeywell recommends enabling Bluetooth Silent Pairing to avoid this issue. For more details see the Android device documentation at automation.honeywell.com or contact Customer Support.	VGWSC-9991
SpellTags Crash Fixed a SpellTags issue where the app would crash on <code><spell> ... </spell></code> removing on Thai language.	VGWSC-9982
Headset Exceptions Handle exceptions logged when headset is disconnected and No Headset Connected or Standby screens are displayed.	VGWSC-9949 VGWSC-9992
Zebra Accurate Serial Number Fixed an issue with the implementation of Zebra Accurate Serial Number where API was not returning the serial number. This comes with a limitation for those developing with a Mac Virtual Machine: Intellisense in Visual Studio will not work.	VGWSC-9948

Issue Description	Issue ID
<p>Language Switch</p> <p>Fixed an issue on Talkman devices that may cause different locales to mix when switching between operators associated with different languages/locales.</p>	<p>VGWSC-9687</p>
<p>Noise Sample</p> <p>Fixed an issue where noise sample fails when using SRCOMM and the noise sample is started with the boom raised.</p>	<p>VGWSC-9644</p>
<p>DST Error</p> <p>Fixed an issue when a timezone is set to a region that uses no Daylight Saving Time (DST) transitions on VoiceConsole. The application was throwing an error out while trying to parse the no DST TZ string and not updating the timezone also causing timestamp discrepancies in the logs.</p>	<p>VGWSC-9590</p>
<p>Screen Fields Dropped</p> <p>Fixed an intermittent screen jump/clipping when selecting/deselecting an entry field. Selecting an entry field would not cause the screen display to jump. Also fixed the login page UI distortion when the keyboard is displayed.</p>	<p>VGWSC-9504</p>
<p>Control Help Message</p> <p>The Control Help message when a pick asked for a 2 digit number was incorrect.</p>	<p>VGWSC-7738 VOSMB-8681</p>
<p>Report a Problem</p> <p>Fixed an issue where using Report a Problem with no operator currently signed in (missing / null Operator ID) could fail. Problem reports now submit successfully after handling null response handlers with empty string.</p>	<p>VGWSC-7712</p>
<p>Talkman Help Error</p> <p>Fixed an issue where a Talkman device would crash when the phrase 'Talkman Help' was spoken for the Year field in the Date intent.</p>	<p>VGWSC-7711</p>
<p>Voice Input Min/Max Decimal Equal to Zero</p> <p>Validation updated to ignore insignificant trailing zeros so semantically equal floats advance correctly.</p>	<p>VGWSC-7707</p>

Issue Description	Issue ID
<p>Disabled Vocab Words in Help Message</p> <p>Fixed an issue where "Talkman Help" prompt contains disabled and untrained vocab words. Disabled and untrained vocab words are no longer spoken in the Talkman Help prompt.</p>	<p>VGWSC-7701</p>
<p>Start Recording Button</p> <p>Fixed an issue for Voice Note and Record Memo intent where the Start recording button stayed enabled when voice recognition was off. The button is now correctly disabled and SRX3 headset rotation is considered. The Start recording button enabled when lowered, disabled when raised.</p>	<p>VGWSC-7696</p>
<p>Date Picker Dialog</p> <p>Fixed an issue where the date picker dialog on Android devices was not being dismissed when the user navigated to another page using a control command.</p>	<p>VGWSC-7692</p>
<p>Sign off Removed from Overflow Menu</p> <p>Fixed an issue where the "Sign off" option disappeared from the overflow menu after pushing ApplicationSettings.config file.</p> <p>Now, partners can access the "Sign off" option from the overflow menu even if "Sign off" is included in the DisabledVocabWords list in ApplicationSettings.config file, as it is a critical workflow termination action.</p>	<p>VGWSC-7686</p>
<p>Disable All Alphas</p> <p>When performing voice training, any disabled letter is not available for training.</p>	<p>VGWSC-7676</p>
<p>Hamburger Menu, Background Image</p> <p>Refactored the platform-specific flyout width logic to dynamically adjust for landscape orientation, while leaving other devices unaffected. Implemented responsive resizing of the Honeywell background image in GuidedWorkHomeView.</p>	<p>VGWSC-7653</p>
<p>Scanner Symbology Settings</p> <p>Fixed an issue where tapping quickly on the Scanner Symbology Settings triggered multiple page instances.</p>	<p>VGWSC-7634</p>
<p>No More Button</p> <p>Fixed editor sizing to avoid overlap with the No More button.</p>	<p>VGWSC-7631</p>

Issue Description	Issue ID
<p>VoiceConsole SaaS Deployment IP Address</p> <p>Fixed an issue where the device was not sending the IP address to the VoiceConsole during operator sign-in, initial connection, and license retrieval. This caused issues with network-ip/dependent features, such as call-home, user last login location on the VoiceConsole UI under users Tab, and IP Address column under Device Management Tab. Limitations: Console will only receive the WiFi IPv4 address, if available. If the device is connected via Ethernet, Cellular, or USB tether, no IP address is reported. The IP address sent to VoiceConsole is updated only when `SendTerminalPropertiesAsync` is called (typically during sign-in or license retrieval). If the device's IP changes, for example due to network switch or DHCP update, VoiceConsole is not updated until the next terminal properties update.</p>	<p>VGWSC-5736</p>
<p>Unable to Sign Off</p> <p>Fixed an issue that prevented signing off while reviewing multiple voice notes on Talkman devices.</p>	<p>VGWSC-5231</p>
<p>Recorded Voice Playback</p> <p>Fixed an issue where the recorded voice playback continued even after navigating to the next prompt or instruction. This fix ensures audio playback is properly terminated before transitioning to the next screen.</p>	<p>VGWSC-5143</p>
<p>Numeric Keyboard</p> <p>Add support to show a numeric keyboard for long/float value entry when configured. The GuidedWork view treats an intent of GetLongValue as numeric/float input and presents the numeric keyboard in the DevKit UI.</p>	<p>VGWSC-2929</p>
<p>Untranslated Cancel Button</p> <p>Fixed an issue with an untranslated Cancel button in dropdown menus. "GuidedWork_CancelButtonText" is now used for localization. Added Russian localization file: ArtisanResources.ru.resx.</p>	<p>VGWSC-788</p>
<p>Scan not Allowed</p> <p>Fixed an issue where the hardware scan button remained active even when barcode input was disabled.</p>	<p>VGWSC-770 VGWSC-2930</p>

Issue Description	Issue ID
GetString Lower Case Characters Character entry fields that accept alphabetic input (letters A-Z) now accept both uppercase and lowercase letters.	VGWSC-439
Welcome Screen The kabab/overflow menu on the welcome screen is now responsive to clicks/taps.	VOSMB-3661

System Requirements

The following devices and software were tested for this release of DevKit.

Minimum Android Device Specifications

- **Processor:** Qualcomm Snapdragon 410 MSM8916 1.2 GHz quad-core
- **Memory:** 2GB RAM
- **Storage:** 8GB/16GB Flash
- **WLAN:** IEEE 802.11 a/b/g/n radio
- **Bluetooth:** Bluetooth Class 4.0, Bluetooth HFP (Hands-Free Profile) version 1.6
- **Operating System:** Android 11

The list above is the minimum recommended specifications. If the device does not meet or exceed these specifications, the following symptoms may occur:

- Poor audio quality
- Slow application screen responsiveness
- Delayed input entry

Hardware

The following devices were tested for this release.

Honeywell Devices

- Honeywell CK65
- HoneywellCK67 (Model CK67X1N)
- Honeywell CN80
- Honeywell CN80G
- Honeywell CT30 XP
- Honeywell CT37
- Honeywell CT40
- Honeywell CT40 XP
- Honeywell CT45
- Honeywell CT45 XP
- Honeywell CT47
- Honeywell CT60
- Honeywell CT60 XP
- Honeywell CW45
- Honeywell ScanPal EDA57
- Honeywell A700x

Third-Party Devices

- Zebra WT6300
- Zebra TC5x
- Zebra TC7x

Headsets

- Honeywell SRX-SL Light Industrial Use Headset
- Honeywell SRX2 Wireless Headset (with Hands-Free Profile support)
- Honeywell SRX3 Wireless Headset

Scanners

- On-board scanners for Honeywell Android devices listed above
- Honeywell A730x
- Honeywell 8670 Ring Scanner

Printers

- Honeywell RP2d
- Honeywell RP4d
- Intermec PB22
- Intermec PB50
- Zebra QL320 Plus
- Zebra QL420 Plus

Android Device Operating System Support

Although all these combinations may not have been tested in this release, they are expected to work

- Android 11
 - Honeywell CK65
 - Honeywell CT30 XP
 - Honeywell CT40
 - Honeywell CT40 XP
 - Honeywell CT45
 - Honeywell CT60
 - Honeywell CT60 XP
- Android 12
 - Honeywell CT40 XP
 - Honeywell CT45
 - Honeywell CT47
 - Honeywell CW45
 - Honeywell ScanPal EDA57
- Android 13
 - Honeywell CT40
 - Honeywell CT45
 - Honeywell CT45 XP
 - Honeywell CT60
 - Honeywell CT60 XP
- Android 14

- Honeywell CK67
- Honeywell CT37

Honeywell A700x Software Support

The required version of VoiceCatalyst is determined by which version of .NET is used for development.

- For vads developed with .NET 6.0: . VoiceCatalyst 4.6 ECS001 or later is required, however VoiceCatalyst 4.7.1 ECS005 or later is recommended.
- For vads developed with .NET 8.0: VoiceCatalyst 4.7.1 ECS012 is required.

NOTE

Honeywell A700 series and A500 devices are not supported.

Management Server Support

- VoiceConsole 5.6.3. or later for A700x
- VoiceConsole 6.2.1 or later for Android device support

Issues Reported in this Release

Issue Description	Issue ID
<p>Smart Talk Headset does not Connect</p> <p>After a first call is made from Smart Talk, the headset may not connect to the Android device (headset shows green blinking light) on a subsequent call from Smart Talk.</p> <p>Workaround: Make the second call using the make call option from the overflow menu in the app.</p>	<p>VGWSC-11992</p>
<p>Smart Talk Loss of Audio</p> <p>If a Smart Talk call is in progress and the headset disconnects and reconnects during the call for operator 1, operator 2 can no longer hear operator 1.</p> <p>Workaround: Disconnect the call and make the call again.</p>	<p>VGWSC-11991</p>

Issue Description	Issue ID
<p>Headset Switch on Home Screen</p> <p>If a user is on the Home screen, switching headsets displays a prompt to return to the home screen.</p> <p>Workaround: No workaround is needed, however the message is extraneous.</p>	<p>VGWSC-10129</p>
<p>SXR3 Headset Low Audio</p> <p>Certain Android 14 devices using HFP mode with SRX3 headset may occasionally have very low volume after the headset loses connection with the device and reconnects. Honeywell has observed this on CT32 and CT37 using Android 14 MR1 and later and it may be seen on other devices.</p> <p>Workaround: The following workarounds are available:</p> <ul style="list-style-type: none"> • Reboot the Android device • Load a different version of Android OS (If available) • Use SRCOMM instead of HFP 	<p>VGWSC-9848</p>

Previously Reported Issues

Issue Description	Issue ID
<p>Unable to Install App</p> <p>If GWS App, GuidedWorkDemo App or Warehouse Demo is already installed trying to install a second one of these apps results in the following error message: adb: failed to install .<package name to be installed> Failure [INSTALL_FAILED_DUPLICATE_PERMISSION: Package.<package name to be installed> attempting to redeclare permission com.hon.smarttalk.permission.RECEIVE_CONDITIONS already owned by <package name already installed>].</p> <p>Workaround: Delete the original app that is holding the Smart Talk permission and install the new app.</p>	<p>VGWSC-7360</p>

Issue Description	Issue ID
<p>Split Screen not Supported</p> <p>DevKit does not support split-screen mode on Android devices.</p> <p>Workaround: If a DevKit based app is opened in split-screen mode close the app and restart.</p>	<p>VOSMB-14357</p>
<p>Vocab Duplicated Error Message</p> <p>When selecting an Operator Team from the Android device, selecting one with a single letter spoken name can result in the following message: "Error in voice dialogue, please report problem. Use screen to complete current task and continue"</p> <p>Workaround: Do not use single letters (A-Z) as operator Team Spoken Name.</p>	<p>VOSMB-13671</p>
<p>Application Not Switching Language</p> <p>When changing the application from one language to another, the TTS continued to speak the original language on an iOS device.</p> <p>Workaround: Navigate to the iOS language settings and switch the device to the new language</p>	<p>VOSMB-13173</p>
<p>Site ID Change</p> <p>Once an Android device has connected to VoiceConsole the device cannot be moved to a different site by downloading a new config file with a different Site ID.</p> <p>Workaround: Move the device manually or delete the device from the old site.</p>	<p>VOSMB-11691</p>
<p>SRCOMM: Headset Reconnect Log Entries</p> <p>Reconnecting the headset from the Headset Not Connected screen creates extraneous entries in the log file.</p>	<p>VOSMB-12844</p>
<p>SRCOMM: Switching to PnG may Fail</p> <p>If a user has a headset connected using SRCOMM in their workflow, turns the headset off, then exits the workflow and tries to enable Pick Up & Go (PnG), the result is a headset not connected message. When the headset is turned on, it connects using SRCOMM rather than HFP.</p> <p>Workaround: Toggle PnG while the headset is connected. Navigate to the home screen and select Ready.</p>	<p>VOSMB-12840</p>

Issue Description	Issue ID
<p>Not All Words Shown During Training</p> <p>The display dialog screen may not show all words during training and the training bar may jump to 100%</p>	<p>VOSMB-12801</p>
<p>SRCOMM: Not Available for Prompts Outside Workflow</p> <p>SRCOMM is not available for speaking TTS prompts outside the workflow, such as the prompts from the Voice & Audio Settings screen. A2DP is used instead.</p>	<p>VOSMB-12793</p>
<p>SRCOMM: ValueIntent Vocab Lost</p> <p>When using SRCOMM and GetValue intent without anchor words the GuidedWorkViewModel response property updates the Spoken Value and the most recent recognized vocab is lost.</p> <p>Workaround: Speak the utterance again.</p>	<p>VOSMB-12735</p>
<p>Select Operator Team</p> <p>Select Operator Team only appears the first time the app is used.</p> <p>Workaround: Users can access this option by pressing the Back button on the login screen.</p>	<p>VOSMB-12723</p>
<p>Progress Bar not Visible</p> <p>Navigating away from a screen that shows a progress bar (such as Update Train that has started, Noise Sample or Voice Training) to another screen such as Report Problem or Device Info does not show the progress bar when returning to that screen.</p>	<p>VOSMB-12707</p>
<p>Application Styling</p> <p>The Guided Work application may not have the expected styling.</p>	<p>VOSMB-12573</p>
<p>SRCOMM: Headset not Functioning</p> <p>During an extended period of non-use a headset connected via SRCOMM the headset may remain connected (flashing blue) but not functioning.</p> <p>Workaround:</p>	<p>VOSMB-12479</p>

Issue Description	Issue ID
<p>REST Error When Switching Licensing</p> <p>If switching licensing from VoiceConsole to Microservices, the following REST error may be displayed in the logs: Requests cannot be sent while RESTService is disabled.</p> <p>Workaround: None needed. The application works as expected despite the error logged.</p>	VOSMB-12356
<p>Vocab Training in Wrong Language</p> <p>If training is started and interrupted, and a different operator signs onto the device with a different language, the new operator may be asked to train words in the original language.</p>	VOSMB-12318
<p>SSL Connection Errors</p> <p>.NET 6 and later do not support weaker ciphers that were supported in .NET Core 3.1.</p> <p>This is an item that was omitted from the breaking changes list in DevKit 2.0.</p>	VOSMB-12144
<p>iOS App not Supported in Background</p> <p>DevKit 2.0 does not support running the application on iOS in the background or while the screen is off. When the app is in the background, prompts and commands are not processed.</p> <div data-bbox="115 1188 1219 1335" style="border: 1px solid #0070C0; padding: 5px;"> <p>NOTE This defect was first found in an earlier version of DevKit. Honeywell has confirmed the issue exists at least as far back as DevKit 1.9.1.</p> </div> <p>Workaround: Running the app in the foreground is the only supported mode for iOS.</p>	VOSMB-11147
<p>Sign Off not in Overflow Menu</p> <p>When Sign Off is disabled as a Vocab Word it is also removed from the overflow menu.</p>	VOSMB-10898
<p>Voice Input Disabled</p> <p>When a vocab word is disabled by pushing an ApplicationSettings.config file voice input is disabled in all workflows.</p>	VOSMB-10897

Issue Description	Issue ID
<p>Hints</p> <p>Hints/response instructions are expected to work reliably for digits and alphabetic characters on Android and iOS. Other vocabulary words are not expected to work as part of hints.</p>	<p>VOSMB-8168</p>
<p>Scanning Data Can Override Priority Prompts</p> <p>Priority prompts can be overridden by scanning data at a screen where scanning is a valid input.</p>	<p>VOSMB-1415</p>
<p>Voice Dialogue Continues to Run During Background Activity</p> <p>When waiting for background spinner activity to complete, speech recognition may allow the operator to use some menu items through voice, e.g., Say Again and Help.</p>	<p>VOSMB-1406</p>
<p>Do Not Press + and - Buttons on SRX3 Headset to Unpair</p> <p>When unpairing your SRX3 headset from an Android device, do not press the + and - buttons simultaneously. This procedure causes known issues with TTS and speech recognition.</p> <p>Proper Procedure: To unpair your SRX3 headset from an Android device, go to your device Bluetooth settings, display the Paired devices screen, select the headset, and tap FORGET to unpair the headset and the Android device.</p>	<p>VOSMB-1448</p>
<p>Pressing Power Button on SRX-SL or SRX2 Headset Causes Unpairing</p> <p>If you press the Power button on your SRX-SL or SRX2 headset, the headset unpairs from the device.</p> <p>Workaround: Power off the headset and re-pair your device and headset.</p>	<p>VOSMB-1252</p>
<p>"GatewayTimeout" error message from Microservices</p> <p>If the mobile application has trouble reaching the Microservices host ("GatewayTimeout") while attempting to retrieve templates it may force the user to retrain all words for that workflow.</p> <p>Workaround: If you experience this behavior close and restart the app and log in again</p>	<p>VOSMB-971</p>
<p>State Machine Recommendation</p> <p>Do not create a state machine where the first state goes directly into a secondary state machine and sets the next trigger for return. The app becomes unresponsive when returning from the secondary state machine and the second state never runs.</p>	<p>VOSMB-465</p>

Getting Help

Additional Documentation

Additional documentation may be found in your product package and on online partner portals.

Find most Honeywell Voice technical documentation at help.honeywellaidc.com.

Honeywell Voice Reseller Services

If you purchased equipment or services through a Honeywell Voice reseller, please contact your reseller first for support or to purchase a support plan.

Honeywell Voice Technical Support

Submit incidents or questions to honeywell.custhelp.com or contact Honeywell Technical Support Center:

Americas

Email: VoiceTechnicalSupport@Honeywell.com

Phone: +1(866) 862-7877

- **Europe, Middle East, Africa**

Email: VoiceTechnicalSupport@Honeywell.com

Phone: +44 (0) 1344-65-6123

- **Rest of World**

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To report support incidents or ask technical questions for other Honeywell devices, visit honeywell.com/PSStechnicalsupport.

Honeywell Voice Customer Service

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Honeywell Voice Hardware Repair

For returns or to check the status of a Return Material Authorization (RMA) for Voice hardware products:

- **Americas**
Email: VoiceRMA@Honeywell.com
Phone: +1 (866) 417-6988
- **Europe, Middle East, Africa**
Email: VoiceEMEARMA@honeywell.com
Phone: +1 (866) 417-6988
- **Rest of World**
Email: VoiceRMA@Honeywell.com

For returns or to check the status of an RMA for other Honeywell hardware products, visit the SPS RMA portal: sps-support.honeywell.com/s/pss/pss-rma