



Release Notes

Guided Work Solutions VoiceLink Plug-In 1.2

May 11 2026

These release notes cover the 1.2 release of the Guided Work Solutions (GWS) VoiceLink Plug-In.

New Features in this Release

Put To Store Process

This release adds the capability to work with the *PutToStore* process.

Please refer to the *VoiceLink PutToStore Product Description* for more information about this process.

Fork Apps Process: Put Away and Replenishment

This release also adds the capability to work with two processes considered “Fork Apps”, meant to be typically performed using a forklift: *Put Away* and *Replenishment*.

Please refer to the *VoiceLink ForkApps Product Description* for more information about this process.

Cycle Counting Process

This release adds the capability to work with the *CycleCounting* process.

Please refer to the *VoiceLink CycleCounting Product Description* for more information about this process.

Dialog Enhancements

In this release, dialog parity with the VoiceArtisan task has been improved. Help messages, confirmation prompts, and decimal value limits have been added to match behavior.

Breaking changes

Additional Vocabulary

In this release, the voice command definitions within the resource files have been updated. Each voice command now includes its associated key.

If you are upgrading previous versions, remember to update your resource files by replacing the *GWExternalResources.resx* files or adapting your existing ones to include the added keys. Failing to do this results in a 'Missing resources' error during plug-in execution.

If you are upgrading your customization project to target this version of GWS App, ensure that you're adapting your resource files as well (for any added or modified command).

Issues Fixed in this Release

Fixes are included for the following issues:

Issue Description	Issue ID
Resx Files Mistranslates alpha-a Key Many non-English languages had the wrong entry for alpha-a. Instead of the capital letter A (the first letter of the Latin alphabet) they use the word A (the indefinite article such as "I saw a dog").	VGWSC-9690 VGWSC-6034
Four Digit Region Numbers not Recognized When running the VoiceLink Plug-In on a Talkman device the app was not recognizing 4-digit spoken values as the Refion menu list.	VGWSC-1217

Components in this Release

GWS VoiceLink Plug-In 1.2

The Guided Work Solutions (GWS) VoiceLink Plug-In contains a customizable VoiceLink workflow developed for running on top of the GWS App or GWS Service. It allows integration with VoiceLink Host systems by using different transports (REST or TCP).

Supported Environments

Environment	Description
GWS Service	2.2 and later
GWS App	4.3 and later

Environment	Description
Execution models	<ul style="list-style-type: none"> • Embedded • Service
Devices and Voice Software	All devices supported by Honeywell DevKit
Languages	<ul style="list-style-type: none"> • English (U.S.) • German • French • French (Canada) • Spanish • Spanish (Mexico) • Portuguese • Portuguese (Brazil) • Dutch • Thai • Chinese (Simplified) • Chinese (Traditional)

Deliverable Contents

This version includes the following contents:

Documentation

- **Guided Work Solutions VoiceLink Plug-In Product Description:** This document describes the basic functions of the VoiceLink Plug-In.
- **Guided Work Solutions VoiceLink Plug-In Implementation Guide:** This document contains the installation instructions to use VoiceLink Plug-In.
- **Guided Work Solutions VoiceLink Plug-In Developer Guide:** This document contains the installation and development instructions to use and customize VoiceLink Plug-In.

Components

- GWS VoiceLink Plug-In: The software distribution contains the VoiceLink Plug-In files and the required resource files.
 - Honeywell.GWS.Connector.VoiceLink.1.2.0.nupkg
 - Honeywell.GWS.Connector.VoiceLink.VoiceLinkModules.1.2.0.nupkg
 - Honeywell.GWS.Connector.VoiceLink.Shared.1.2.0.nupkg
 - Honeywell.GWS.Connector.VoiceLink.Templates.1.2.0.nupkg
 - Localization resources for dialog translations
 - GWExternalResources for additional GWS App vocabulary configuration

In addition to previously mentioned files, the following packages are required for VoiceLink Plug-in development. These can be found in the GWS App software bundle.

- Honeywell.GWS.Connector.VoiceSteps 1.7.0
- Honeywell.GWS.Connector.Insights 1.4.0 or higher
- Honeywell.GWS.ConnectorInsights.Core 1.4.0
- Honeywell.GWS.Connector.SDK 2.6.0
- Honeywell.VIO.SDK 3.6.0
- Honeywell.GuidedWork.AppBase.Abstractions v2.0.0

Please refer to the *Guided Work Solutions VoiceLink Plug-In Developer Guide* document for further information about installation and configuration.

General Considerations and Limitations

Issues Reported with this Release

Issue Description	Issue ID
<p>Region not Recognized</p> <p>When a Region in Put Away is created with an added description, selecting the region by speaking the text description instead of Region Number results in the region not being recognized.</p> <p>Workaround: Specify region by speaking either Region Number or Region Name instead of Description.</p>	<p>VGWSC-12386</p>

Getting Help

Additional Documentation

Additional documentation may be found in your product package and on online partner portals.

Find most Honeywell Voice technical documentation at help.honeywellaidc.com.

Honeywell Voice Reseller Services

If you purchased equipment or services through a Honeywell Voice reseller, please contact your reseller first for support or to purchase a support plan.

Honeywell Voice Technical Support

Submit incidents or questions to honeywell.custhelp.com or contact Honeywell Technical Support Center:

- **Americas**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1(866) 862-7877
- **Europe, Middle East, Africa**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +44 (0) 1344-65-6123
- **Rest of World**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1 (412) 376-9384

To report support incidents or ask technical questions for other Honeywell devices, visit honeywell.com/PSStechnicalsupport.

Honeywell Voice Customer Service

For order placement or customer service inquiries:

- **North America, Latin America**
Email: VoiceCustomerServiceAmericas@Honeywell.com
Phone: +1(866)862-6553
- **Europe, Middle East, Africa, Turkey**
Email: voicecustomerserviceEMEA@honeywell.com
Phone: +44 (0) 1698-915777
- **Japan**
Email: csjapan.pss@honeywell.com
Phone: +81-3-6730-7344

- **Brazil**
Email: ACSHSMCentraldepedidos@honeywell.com
Phone: +55 (31) 2391-5600
- **Asia Pacific**
Email: VoiceCustomerServiceAPAC@honeywell.com
Phone: +44 16989 15777

Honeywell Voice Hardware Repair

For returns or to check the status of a Return Material Authorization (RMA) for Voice hardware products:

- **Americas**
Email: VoiceRMA@Honeywell.com
Phone: +1 (866) 417-6988
- **Europe, Middle East, Africa**
Email: VoiceEMEARMA@honeywell.com
Phone: +1 (866) 417-6988
- **Rest of World**
Email: VoiceRMA@Honeywell.com

For returns or to check the status of an RMA for other Honeywell hardware products, visit the SPS RMA portal: sps-support.honeywell.com/s/pss/pss-rma

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