



Release Notes

Guided Work Solutions VoiceLink Plug-In 1.3

August 21 2026

These release notes cover the 1.3 release of the Guided Work Solutions (GWS) VoiceLink Plug-In.

New Features in this Release

GWS VoiceSteps 2.0 Update

The GWS VoiceLink Plug-In is updated to support new features available in GWS VoiceSteps 2.0, GWS SDK 3.0 and VIO SDK 4.0 .

Please refer to the following documentation for detailed changes:

- VoiceSteps Reference chapter in the VoiceLink Developer Guide
- What's new in GWS SDK and VIO SDK in the Plug-in Developer Guide

RapidScan support

RapidScan is a new GWS App feature that allows the user to rapidly read multiple scans and those being sent to the plug-in for processing.

GWS VoiceSteps includes a new *MultipleScans* step to use it. Since the standard implementation does not make use of it, a customization is required to define concrete behavior when this step is used.

Please refer to the VoiceLink Developer Guide for more information about how to use this new feature.

InputSource Support

When the user responds to any alphanumeric prompt, the input source is now retrieved in the new *InputSource* property for the supported steps. This allows additional logic to be implemented based on the input source, such as confirming only values provided through speech or informing the WMS of scanned values.

Notice that in this release, VoiceLink Modules logic has not been reviewed to leverage this new capability, being this scheduled for the next plug-in release, but customization projects can start making use of it.

GWS VoiceSteps 2.0.1 / GWS SDK 3.0.1

This release uses an updated version of the official GWS SDK which removes the filtering of 'uninitialized' variables. This filtering was required in the old VIO TaskBuilder task and was carried over

to the new GWS implementation. Unfortunately, this was caused undesired effects when, for example, a valid check digit for a location was 'XX'.

GWS App 3.x Support Removed for Customizations

This release is only supported in GWS Service and GWS App (previously known as GWS App 4.x) platforms. Customization projects upgrading to this release must remove those platforms from their customization projects.

NOTE

Official support for GWS App 3.x was removed in GWS VoiceLink 1.2, but it was still accessible via customization.

Issues Fixed in this Release

Fixes are included for the following issues:

Issue Description	Issue ID
Wrong category name in OneTimeStartupSettings.config files The category names in the sample OnetimeStartupSettings.config files provided in the bundle were incorrect. This caused failures when loading the configuration in embedded mode.	GWSCP-1032

Components in this Release

GWS VoiceLink Plug-In 1.3

The Guided Work Solutions (GWS) VoiceLink Plug-In contains a customizable VoiceLink workflow developed for running on top of the GWS App or GWS Service. It allows integration with VoiceLink Host systems by using different transports (REST or TCP).

Supported Environments

Environment	Description
GWS Service	2.3.1 and later
GWS App	5.0 and later
Execution models	• Embedded • Service
Devices and Voice Software	All devices supported by Honeywell DevKit
Languages	• English (U.S.) • German • French • French (Canada) • Spanish • Spanish (Mexico) • Portuguese • Portuguese (Brazil) • Dutch • Japanese • Thai • Chinese (Simplified) • Chinese (Traditional) • Russian

Deliverable Contents

This version includes the following contents:

Documentation

- **Guided Work Solutions VoiceLink Plug-In Product Description:** This document describes the basic functions of the VoiceLink Plug-In.
- **Guided Work Solutions VoiceLink Plug-In Implementation Guide:** This document contains the installation instructions to use VoiceLink Plug-In.
- **Guided Work Solutions VoiceLink Plug-In Developer Guide:** This document contains the installation and development instructions to use and customize VoiceLink Plug-In.

Components

- GWS VoiceLink Plug-In: The software distribution contains the VoiceLink Plug-In files and the required resource files.
 - Honeywell.GWS.Connector.VoiceLink.1.3.0.nupkg
 - Honeywell.GWS.Connector.VoiceLink.VoiceLinkModules.1.3.0.nupkg
 - Honeywell.GWS.Connector.VoiceLink.Shared.1.3.0.nupkg
 - Honeywell.GWS.Connector.VoiceLink.Templates.1.3.0.nupkg
 - Localization resources for dialog translations
 - GWExternalResources for additional GWS App vocabulary configuration

In addition to previously mentioned files, the following packages are required for VoiceLink Plug-in development. These can be found in the GWS App software bundle.

- Honeywell.GWS.Connector.VoiceSteps 2.0.1
- Honeywell.GWS.Connector.Insights 2.0.0
- Honeywell.GWS.ConnectorInsights.Core 2.0.0
- Honeywell.GWS.Connector.SDK 3.0.1
- Honeywell.VIO.SDK 4.0.0
- Honeywell.GuidedWork.AppBase.Abstractions v3.0.0

Please refer to the *Guided Work Solutions VoiceLink Plug-In Developer Guide* document for further information about installation and configuration.

General Considerations and Limitations

Issues Reported with this Release

Issue Description	Issue ID
Region not Recognized When a Region in Put Away is created with an added description, selecting the region by speaking the text description instead of Region Number results in the region not being recognized. Workaround: Specify region by speaking either Region Number or Region Name instead of Description.	VGWSC-12386

Getting Help

Additional Documentation

Additional documentation may be found in your product package and on online partner portals.

Find most Honeywell Voice technical documentation at help.honeywellaidc.com.

Honeywell Voice Reseller Services

If you purchased equipment or services through a Honeywell Voice reseller, please contact your reseller first for support or to purchase a support plan.

Honeywell Voice Technical Support

Submit incidents or questions to honeywell.custhelp.com or contact Honeywell Technical Support Center:

- **Americas**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1(866) 862-7877
- **Europe, Middle East, Africa**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +44 (0) 1344-65-6123
- **Rest of World**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1 (412) 376-9384

To report support incidents or ask technical questions for other Honeywell devices, visit honeywell.com/PSStechnicalsupport.

Honeywell Voice Customer Service

For order placement or customer service inquiries:

- **North America, Latin America**
Email: VoiceCustomerServiceAmericas@Honeywell.com
Phone: +1(866)862-6553
- **Europe, Middle East, Africa, Turkey**
Email: voicecustomerserviceEMEA@honeywell.com
Phone: +44 (0) 1698-915777
- **Japan**
Email: csjapan.pss@honeywell.com

Phone: +81-3-6730-7344

- **Brazil**

Email: ACSHSMCentraldepedidos@honeywell.com

Phone: +55 (31) 2391-5600

- **Asia Pacific**

Email: VoiceCustomerServiceAPAC@honeywell.com

Phone: +44 16989 15777

Honeywell Voice Hardware Repair

For returns or to check the status of a Return Material Authorization (RMA) for Voice hardware products:

- **Americas**

Email: VoiceRMA@Honeywell.com

Phone: +1 (866) 417-6988

- **Europe, Middle East, Africa**

Email: VoiceEMEARMA@honeywell.com

Phone: +1 (866) 417-6988

- **Rest of World**

Email: VoiceRMA@Honeywell.com

For returns or to check the status of an RMA for other Honeywell hardware products, visit the SPS RMA portal: sps-support.honeywell.com/s/pss/pss-rma

Disclaimer

Honeywell International Inc. ("HII") reserves the right to make changes in specifications and other information contained in this document without prior notice, and the reader should in all cases consult HII to determine whether any such changes have been made. HII makes no representation or warranties regarding the information provided in this publication.

HII shall not be liable for technical or editorial errors or omissions contained herein; nor for incidental or consequential damages resulting from the furnishing, performance, or use of this material.

This document contains proprietary information that is protected by copyright. All rights are reserved. No part of this document may be photocopied, reproduced, or translated into another language without the prior written consent of HII.

©2026 Honeywell International Inc. All rights reserved.

Google, Android, Chrome, and other marks are trademarks of Google LLC.

Microsoft, Microsoft Edge, Windows, and the Windows logo are registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc.

Apple, iPad, and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries and regions. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

SAP, R/3, ABAP, SAP NetWeaver, Duet, PartnerEdge, ByDesign, SAP Business ByDesign are trademarks or registered trademarks of SAP AG.

Other product names or marks mentioned in this document may be trademarks or registered trademarks of other companies and are the property of their respective owners.

Web Address: automation.honeywell.com

Patents

For patent information refer to hsmpats.com