



Release Notes

Guided Work Solutions Connector Picking Workflow Plug-In 1.1.2

August 28 2023

These release notes cover the 1.1.2 release of the Guided Work Solutions (GWS) Connector Picking Workflow Plug-In.

New Features in this Release

This release contains updates and bug fixes for compatibility with the latest GWS App and GWS Connector Service releases.

Components in this Release

GWS Connector Picking Plug-In 1.1.2

The Guided Work Solutions (GWS) Connector Picking Plug-In contains a customizable picking workflow developed for running on top of GWS Connector. It also allows integration with different Host systems by using different transports. Additional functionality, as described above, has been added for this release.

Supported Environments

Environment	Description
GWS Connector Service	2.1
GWS App	3.2 and greater
Execution models	<ul style="list-style-type: none">• Embedded• Service
Devices and Voice Software	All devices supported by Honeywell DevKit
Languages	<ul style="list-style-type: none">• English (U.S.)• German• French• French (Canada)• Spanish• Spanish (Mexico)• Portuguese• Portuguese (Brazil)• Dutch

Deliverable Contents

This version includes the following contents:

Documentation

- **Guided Work Solutions Connector Quick Start Guide:** This document contains information about the connector including GWS Connector App and GWS Connector Service. It covers the supported architectures, installation, and configuration.
- **Guided Work Solutions Connector Picking Workflow Plug-In Product Description:** This document describes the basic functions of the Picking Plug-In.
- **Guided Work Solutions Connector Picking Workflow Plug-In Integration Guide:** This document contains the installation and configuration information and integration specifications for the Picking Workflow Plug-In.
- **Guided Work Solutions Connector Picking Workflow Plug-In Customization Guide:** This document contains information on procedures to extend the Picking Plug-In by customizing the Voice workflow .and customizing each type of integration.

Components

- GWS Connector Picking Plug-In: This folder contains the Picking Plug-In files and the required resource files.

Please refer to the documentation for installation and configuration.

Getting Help

Additional Documentation

Additional documentation may be found in your product package and on online partner portals.

Find most Honeywell Voice technical documentation at www.help.honeywellaidc.com.

Honeywell Voice Reseller Services

If you purchased equipment or services through a Honeywell Voice reseller, please contact your reseller first for support or to purchase a support plan.

Honeywell Voice Technical Support

Submit incidents or questions to www.honeywell.custhelp.com or contact Honeywell Voice Technical Support Center:

- **Americas**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1(866) 862-7877
- **AMEA**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +44 (0) 1344-65-6123
- **Rest of World**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1 (412) 376-9384

To report support incidents or ask technical questions for other Honeywell devices, visit www.honeywell.com/PSStechnicalsupport.

Honeywell Voice Customer Service

For order placement or customer service inquiries:

- **Americas**
Email: VoiceCustomerServiceAmericas@Honeywell.com
Phone: +1(866)862-6553
- **EMEA & APACE**
Email: VocollectCSEMEA@Honeywell.com
Phone: +44 (0) 1698-915777

Honeywell Voice Hardware Repair

For returns or to check the status of an RMA for Voice hardware products:

- **Americas**
Email: VoiceRMA@Honeywell.com
Phone: +1 (866) 417-6988
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Email: VoiceRMA@Honeywell.com

For returns or to check the status of an RMA for other Honeywell hardware products, visit [SPS RMA](#).

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