



# Release Notes

## Guided Work Solutions ToolVad 2.0.1

May 11 2026

These release notes cover the 2.0.1 release of the Guided Work Solutions ToolVad utility.

## New Features in this Release

### ToolVad Options

Options for the ToolVad command line have changed with this release.

The following options have been added:

- `-o, --output-filename`: Specifies the name of the output vad from ToolVad.
- `-p, --plugin`: Specifies the folder containing a single plug-in to be copied into the output vad.
- `-r, --resources`: Specifies the folder containing any files to be included in the output vad.

The following options have been removed:

- `-m <mode>, --mode <mode>`
- `-c <content>, --content <content>`

### Logging

- Additional logging features have been added.
- Refer to the *GWS ToolVad User Guide* for details on error and warning messages.

### User Messages

A user prompt is added to confirm if an existing vad should be overwritten.

### VoiceConsole Task Package

The output vad contains the plug-in/default plug-in name and workflow selection. If the plug-in has different behaviors to select, the options are presented to chose from.

# Language Support

## Delivered Language Files

The list of resx files delivered with the GWS App are:

- de
- es
- es-MX
- fr
- fr-CA
- ja
- nl
- pt
- pt-BR
- pt-PT
- en
- ru
- th
- zh
- zh-CN
- zh-HK
- zh-TW

ToolVad can be used with all DevKit supported languages but this requires GWS App 5.0 or later. Refer to GWS App Release Notes for availability.

## Fallback

ToolVad requires the neutral and base resx file be present when working with a locale. Generally the process takes this order.

1. ToolVad first looks for the VCommand definition in the locale resx,, such as es-MX.
2. If not present in the locale resx, ToolVad falls back to the neutral language resex, such as es.
3. If not present in the neutral language resx, ToolVad falls back to the base resx, which is en.

Therefore if adding a new locale (such as Dutch (Netherlands, nl\_NL) ToolVad also adds the neutral language resx, nl.

- The base GWSEExternalResources.resx file must contain the VCOMMANDXX, VCOMMANDXX\_Display and VCOMMANDXX\_Spoken keys for ToolVad to update VCommands.
- The value of the VCOMMANDXX key in the base GWSEExternalResources.resx file is used for the vocab name for all languages replacing the hardcoded value of vcommandXX used in previous ToolVad versions.

If creating a new locale file such as European Spanish, es-ES, do not simply rename the es file. Instead copy the es file to es\_ES so both files exist.

Some languages required an additional culture path. This is now defined so that these languages process the missing resx files. For example, this path would be followed for Chinese:

- zh\_CN to zh\_Hans to zh to base (en).

## Issues Fixed in This Release

Fixes are included for the following issues:

Issue Description	Issue ID
<p><b>Missing Voice Commands</b></p> <p>The ToolVad fallback process was updated so the locale to neutral to base fallback language path is followed.</p>	<p><b>VGWSC-12886</b></p>
<p><b>Task Setting Screen</b></p> <p>The plug-in settings displayed on the Task Settings screen are updated for proper capitalization.</p>	<p><b>VGWSC-9615</b></p>

## Documentation

- **Guided Work Solutions ToolVad User Guide:** This document describes the ToolVad utility, which is used to convert an existing Talkman VAD into a VAD that allows the Talkman to use the plug-in embedded mode.
- **Guided Work Solutions Developer Guide:** This document contains detailed information about GWS concepts required to create new plug-ins or customizations.
- **Guided Work Solutions Checklist Plug-In Integration Guide:** This document contains the installation and configuration information and integration specifications for the Checklist Plug-In.
- **Guided Work Solutions Distribution Plug-In Integration Guide:** This document contains the installation and configuration information and integration specifications for the Distribution Plug-In.

- **Guided Work Solutions Scraping Plug-In Developer Guide:** This document covers developing projects using the Scraping Complex template
- **Guided Work Solutions VoiceLink Plug-In Implementation Guide:** This document contains the installation instructions to use VoiceLink Plug-In.
- **Guided Work Solutions VoiceDirect ERP Plug-In Implementation Guide:** This document contains information for implementing the components of a VoiceDirect ERP solution.

## General Considerations and Limitations

### Issues Reported with this Release

Issue Description	Issue ID
<p><b>Unable to Resolve Connector Message</b></p> <p>When ToolVad builds the vad file the incorrect plug-in name is generated inside the vad. This logs an "Unable to resolve Connector" error message in the log.</p> <p><b>Workaround:</b> Enter the plug-in name manually when creating the Task Package in VoiceConsole.</p>	<p><b>VGWSC-12050</b></p>
<p><b>No Connector Found Message</b></p> <p>When using the -p (--plugin) option with Checklist or Distribution Plug-Ins a "No connector found in assembly" message is logged</p> <p><b>Workaround:</b> Use ToolVad 1.1.1 to embed the plug-in. ToolVad 2.0 can be used with the -r (--resources) option to add resource files.</p>	<p><b>VGWSC-12049</b></p>

# Getting Help

## Additional Documentation

Additional documentation may be found in your product package and on online partner portals.

Find most Honeywell Voice technical documentation at [help.honeywellaidc.com](http://help.honeywellaidc.com).

## Honeywell Voice Reseller Services

If you purchased equipment or services through a Honeywell Voice reseller, please contact your reseller first for support or to purchase a support plan.

## Honeywell Voice Technical Support

Submit incidents or questions to [honeywell.custhelp.com](http://honeywell.custhelp.com) or contact Honeywell Technical Support Center:

- **Americas**  
Email: [VoiceTechnicalSupport@Honeywell.com](mailto:VoiceTechnicalSupport@Honeywell.com)  
Phone: +1(866) 862-7877
- **Europe, Middle East, Africa**  
Email: [VoiceTechnicalSupport@Honeywell.com](mailto:VoiceTechnicalSupport@Honeywell.com)  
Phone: +44 (0) 1344-65-6123
- **Rest of World**  
Email: [VoiceTechnicalSupport@Honeywell.com](mailto:VoiceTechnicalSupport@Honeywell.com)  
Phone: +1 (412) 376-9384

To report support incidents or ask technical questions for other Honeywell devices, visit [honeywell.com/PSStechnicalsupport](http://honeywell.com/PSStechnicalsupport).

## Honeywell Voice Customer Service

For order placement or customer service inquiries:

- **North America, Latin America**  
Email: [VoiceCustomerServiceAmericas@Honeywell.com](mailto:VoiceCustomerServiceAmericas@Honeywell.com)  
Phone: +1(866)862-6553
- **Europe, Middle East, Africa, Turkey**  
Email: [voicecustomerserviceEMEA@honeywell.com](mailto:voicecustomerserviceEMEA@honeywell.com)  
Phone: +44 (0) 1698-915777
- **Japan**  
Email: [csjapan.pss@honeywell.com](mailto:csjapan.pss@honeywell.com)  
Phone: +81-3-6730-7344

- **Brazil**  
Email: [ACSHSMCentraldepedidos@honeywell.com](mailto:ACSHSMCentraldepedidos@honeywell.com)  
Phone: +55 (31) 2391-5600
- **Asia Pacific**  
Email: [VoiceCustomerServiceAPAC@honeywell.com](mailto:VoiceCustomerServiceAPAC@honeywell.com)  
Phone: +44 16989 15777

## Honeywell Voice Hardware Repair

For returns or to check the status of a Return Material Authorization (RMA) for Voice hardware products:

- **Americas**  
Email: [VoiceRMA@Honeywell.com](mailto:VoiceRMA@Honeywell.com)  
Phone: +1 (866) 417-6988
- **Europe, Middle East, Africa**  
Email: [VoiceEMEARMA@honeywell.com](mailto:VoiceEMEARMA@honeywell.com)  
Phone: +1 (866) 417-6988
- **Rest of World**  
Email: [VoiceRMA@Honeywell.com](mailto:VoiceRMA@Honeywell.com)

For returns or to check the status of an RMA for other Honeywell hardware products, visit the SPS RMA portal: [sps-support.honeywell.com/s/pss/pss-rma](https://sps-support.honeywell.com/s/pss/pss-rma)

## Disclaimer

Honeywell International Inc. ("HII") reserves the right to make changes in specifications and other information contained in this document without prior notice, and the reader should in all cases consult HII to determine whether any such changes have been made. HII makes no representation or warranties regarding the information provided in this publication.

HII shall not be liable for technical or editorial errors or omissions contained herein; nor for incidental or consequential damages resulting from the furnishing, performance, or use of this material.

This document contains proprietary information that is protected by copyright. All rights are reserved. No part of this document may be photocopied, reproduced, or translated into another language without the prior written consent of HII.

©2026 Honeywell International Inc. All rights reserved.

Google, Android, Chrome, and other marks are trademarks of Google LLC.

Microsoft, Microsoft Edge, Windows, and the Windows logo are registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc.

Apple, iPad, and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries and regions. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

SAP, R/3, ABAP, SAP NetWeaver, Duet, PartnerEdge, ByDesign, SAP Business ByDesign are trademarks or registered trademarks of SAP AG.

Other product names or marks mentioned in this document may be trademarks or registered trademarks of other companies and are the property of their respective owners.

Web Address: [automation.honeywell.com](http://automation.honeywell.com)

## Patents

For patent information refer to [hsmpats.com](http://hsmpats.com)