Honeywell

Release Notes
Guided Work Solutions App 3.3.2

February 16 2024

These release notes cover the 3.3.2 release of the Guided Work Solutions (GWS) App.

New Features in this Release

This release concentrates on extensive feature testing and issue resolution.

Honeywell DevKit

This release is based on DevKit 1.13.3.

Issues Fixed in This Release

Issue Description	Issue ID
A700x Battery Drain A polling loop in in DevKit generated VAD files caused excessive battery usage.	VOSMB-8722
Unable to Configure SQL Server URL Setting the value via additionalParam was not processing the string correctly in the instance where a double "=" was required, for example: AdditionalParam_Server=Server=localhost.	VGWSC-796
Workflow Commands do not Run Differences between Android and A700x execution of additional vocabulary words caused issues with these commands.	VGWSC-1232
Overflow menu Translations The module that contains DevKit Resources was not included.	VGWSC-1233
Denied configMsg Response Causes Crash Related to VGWSC-1240, when configMsg communication failed in A700x the app crashed due to a null NotAllowedHelp message.	VGWSC-1239

Issue Description	Issue ID
Denied SignOn Response Causes Loop PromptOnly intent implementation caused a loop. Additional states were added to correct.	VGWSC-1240
Pick Up & Go not Available Pick Up & Go (PnG) recognition was not available for some languages when licensing through VoiceConsole. The missing resx Nugets were added to the project.	VGWSC-1307
VCOMMANDS not in Task Package for Portuguese For Brazilian Portuguese (pt-BR) the resx file containing the keys for VCOMMANDs was added to the project.	VGWSC-1308
Phonetics for Portuguese not Available Portugal Portuguese (pt-PT) was incorrectly using Brazilian Portuguese. (br-PT) file. The correct pt-PT file was added to the project.	VGWSC-1309
Sign off Message appearing as vsignoff The was fixed with for VGWSC-1308.	VGWSC-1311
Noise Sample Overlap on User Screen When validating the license via VoiceConsole, noise sample is overlapping the user screen. Since voice is not needed for user screen voice is now disabled until after license validation.	VGWSC-1323

Components in this Release

GWS App 3.3.2

The Guided Work Solution (GWS) App is the universal app for all supported devices. This app is built on Honeywell DevKit, using the features and functions of that platform. This app can be used across different workflows, host systems, and customers.

This app can embed a Plug-In or connect to the Connector Service to execute workflows dynamically.

Supported Environments

Environment	Description
Devices and Voice Software	All devices supported by Honeywell DevKit See www.help.honeywellaidc.com/Devices.html
Supported Plug-Ins	Any Plug-In of the following version or greater is supported. • GWS Connector Picking Plug-In 1.1.3 • GWS Connector Checklist Plug-In 1.1.3 • GWS Connector VoiceDirect ERP Plug-In 3.1.1 • GWS Connector Scraping Plug-In 1.0 • Custom Plug-Ins developed with the Project Template or the Generic Plug-In Template VoiceCatalyst 4.7 or greater is required for the A700x.

Upgrading Plug-Ins for GWS Connector SDK 2.1

Plug-Ins developed with GWS Connector SDK 2.0 for GWS App 3.1 must be upgraded to be used with GWS App 3.3.2 which uses GWS Connector SDK 2.1.

Refer to the GWS *Connector Plug-In Template Developer Guide* for detailed information about upgrading existing plug-ins.

Deliverable Contents

This release includes the following:

Documentation

- **Guided Work Solutions Connector Online Help**: This document details important considerations when implementing the GWS App. It details differences when configuring the app for Android and Talkman devices.
- **Guided Work Solutions Connector Picking Workflow Plug-In Product Description**: This document describes the basic functions of the Picking Workflow Plug-In.
- **Guided Work Solutions Connector Checklist Workflow Plug-In Product Description**: This document contains the information related to this specific plug-in included in this release. The Checklist Plug-In can be used to integrate Honeywell Voice with several Host Systems.
- **Guided Work Solutions Connector VoiceDirect ERP Plug-In Product Description**: This document contains information on the GWS Connector VoiceDirect ERP Plug-In included in this release. The

plug-in can be used to integrate Honeywell Voice with SAP EWM/WM modules via webpages served by the ITS server.

- **Guided Work Solutions Connector Generic Integration Accelerator Product Description**: This document contains information about the Generic Integration Accelerator, which can be used with any kind of voice workflow and is integrated using the available transports without any coding needed.
- **Guided Work Solutions Connector Generic Integration Accelerator Developer Guide**: This document provides guidelines for developing new plug-ins using the Generic Integration Accelerator.
- **Guided Work Solutions Connector Developer Guide**: This document contains detailed information about GWS Connector concepts and development including using the Plug-In Project Template.

GWS App

The GWS App folder contains:

- The Android application bundle (APK)
- The VAD file for installation on Talkman devices
- Required resource files for further customization.

Please refer to the online help for installation and configuration details.

General Considerations and Limitations

Issues Reported with this Release

Issue Description	Issue ID
Translating VCOMMANDs for A700x Translations for VCOMMANDs set in the external regex file are not recognized when the regex file is pushed into the vad using ToolVad. **Workaround**: Configure the Task Package in VoiceConsole before sending the task to the A700x. Use the Phonetic Substitutions tab to set the translated values.	VGWSC-1315

Issues Reported in Earlier Releases

The following issues were reported in previous releases of GWS Connector App and may still occur in this release.

Issue Description	Issue ID
Missing Translation Some words such as "battery status" and "description" are always displayed and asked in English when using the A700x. **Workaround**: Even though the English word is displayed, the user can train the word (using BlueStreak or PnG training) in their native language. This way the word is recognized when they speak it in their language.	VGWSC-477

Getting Help

Additional Documentation

Additional documentation may be found in your product package and on online partner portals.

Find most Honeywell Voice technical documentation at www.help.honeywellaidc.com.

Honeywell Voice Reseller Services

If you purchased equipment or services through a Honeywell Voice reseller, please contact your reseller first for support or to purchase a support plan.

Honeywell Voice Technical Support

Submit incidents or questions to www.honeywell.custhelp.com or contact Honeywell Voice Technical Support Center:

- **Americas**
  Email: VoiceTechnicalSupport@Honeywell.com
  Phone: +1(866) 862-7877

- **AMEA**
  Email: VoiceTechnicalSupport@Honeywell.com
  Phone: +44 (0) 1344-65-6123

- **Rest of World**
  Email: VoiceTechnicalSupport@Honeywell.com
  Phone: +1 (412) 376-9384

To report support incidents or ask technical questions for other Honeywell devices, visit www.honeywell.com/PSStechnicalsupport.

Honeywell Voice Customer Service

For order placement or customer service inquiries:

- **Americas**
  Email: VoiceCustomerServiceAmericas@Honeywell.com
  Phone: +1(866)862-6553

- **EMEA & APACE**
  Email: VocollectCSEMEA@Honeywell.com
  Phone: +44 (0) 1698-915777

Honeywell Voice Hardware Repair

For returns or to check the status of an RMA for Voice hardware products:

- **Americas**
  Email: VoiceRMA@Honeywell.com
  Phone: +1 (866) 417-6988

- **Rest of World**
  Email: VoiceRMA@Honeywell.com

For returns or to check the status of an RMA for other Honeywell hardware products, visit SPS RMA.

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