Honeywell

Release Notes
Guided Work Solutions App 3.3

August 24 2023

These release notes cover the 3.3 release of the Guided Work Solutions (GWS) App.

New Features in this Release

Prompt Support

Confirmation Prompt and Wrong Prompt are supported when using GetString, GetDigits, GetFloat, and GetMenu.

A700x DeviceOnly Support

The ToolVad utility has been added to modify vad files so the A700x can work in DeviceOnly (embedded) mode. ToolVad is used to integrate plug-in files into an existing vad. The newly created vad allows the A700x to operate in DeviceOnly mode. See the *ToolVad User Guide* for details.

Sign On Process Aligned with VoiceArtisan

The following parameters now function properly:

- isPasswordRequired
- isAllowed
- NotAllowedPrompt
- NotAllowedHelp
- WelcomeMessage
- Password
- SignOnPrompt
- SignOnHelp
- WrongPrompt

Due to these changes with the SignOn process, the *HidePassword* property was removed. This function is now handled by setting *isPasswordRequired* to 0.

Hints

Hints are implemented by passing the value **MustEquals** to *ValueProperties.ResponseExpressions* when using GetDigits, GetFloat, and GetString.

DevKit 1.11.2

This release is based on the DevKit 1.11.2.

GWS Connector SDK 2.1.3

This release is based on the GWS Connector SDK 2.1.3.

Issues Fixed in This Release

Issue Description
Error Requesting ConfigMsgScreen
Language localization was not included.
Missing Resources for Spanish
The user was asked to train words in English when Spanish was the selected language.
Properties Hidden
Operator ID was not used and was hidden when setting up the task in VoiceConsole. Likewise the following properties were also hidden: DataCollectionEnabled, serverHost, WorkflowName, DOTNET_ ROOT.
CheckHostVar
Validation of CheckHostVar in included in the SetCommand instruction, allowing for the retrieval of a specific variable to be prompted.
Value Needs to be 0
If minRange and maxRange are both set to 0, validation is removed to eliminate "value needs to be 0" issue.

Components in this Release

GWS App 3.3

The Guided Work Solution (GWS) App is the universal app for all supported devices. This app is built on Honeywell DevKit, using the features and functions of that platform. This app can be used across different workflows, host systems, and customers.

This app can embed a Plug-In or connect to the Connector Service to execute workflows dynamically.

Supported Environments

Environment	Description
Devices and Voice Software	All devices supported by Honeywell DevKit
Supported Plug-Ins	Any Plug-In of the following version or greater is supported. • GWS Connector Picking Plug-In 1.1 • GWs Connector Checklist Plug-In 1.1 • GWS Connector VoiceDirect ERP Plug-In 3.1.1 • Custom Plug-Ins developed with the Project Template or the Generic Plug-In Template VoiceCatalyst 4.7 or greater is required for the A700x.

Upgrading Plug-Ins for GWS Connector SDK 2.1.3

Plug-Ins developed with GWS Connector SDK 2.0 for GWS App 3.1 must be upgraded to be used with GWS App 3.3 which uses GWS Connector SDK 2.1.3.

Refer to the GWS *Connector Plug-In Template Developer Guide* for detailed information about upgrading existing plug-ins.

Deliverable Contents

This release includes the following:

Documentation

- **Guided Work Solutions Connector Online Help**: This document details important considerations when implementing the GWS App. It details differences when configuring the app for Android and Talkman devices.
- **Guided Work Solutions Connector Picking Workflow Plug-In Product Description**: This document describes the basic functions of the Picking Plug-In.
- **Guided Work Solutions Connector Checklist Workflow Plug-In Product Description**: This document contains the information related to this specific plug-in included in this release. The Checklist Plug-In can be used to integrate Honeywell Voice with several Host Systems.
- **Guided Work Solutions Connector VoiceDirect ERP Plug-In Product Description**: This document contains information on the GWS Connector VoiceDirect ERP Plug-In included in this release. The

plug-in can be used to integrate Honeywell Voice with SAP EWM/WM modules via webpages served by the ITS server.

- **Guided Work Solutions Connector Generic Integration Accelerator Product Description**: This document contains information about this specific plug-in. The Generic Integration Accelerator can be used with any kind of voice workflow and is integrated using the available transports without any coding needed.
- **Guided Work Solutions Connector Generic Integration Accelerator Developer Guide**: This document provides guidelines for developing new plug-ins using this component.
- **Guided Work Solutions Connector Plug-In Project Template Developer Guide**: This document covers developing projects using the Plug-In template

GWS App

The GWS App folder contains:

- The Android application bundle (APK)
- The VAD file for installation on Talkman devices
- Required resource files for further customization.

Please refer to the online help for installation and configuration details.

Getting Help

Additional Documentation

Additional documentation may be found in your product package and on online partner portals.

Find most Honeywell Voice technical documentation at www.help.honeywellaidc.com.

Honeywell Voice Reseller Services

If you purchased equipment or services through a Honeywell Voice reseller, please contact your reseller first for support or to purchase a support plan.

Honeywell Voice Technical Support

Submit incidents or questions to www.honeywell.custhelp.com or contact Honeywell Voice Technical Support Center:

- **Americas**
  Email: VoiceTechnicalSupport@Honeywell.com
  Phone: +1(866) 862-7877
- **AMEA**
  Email: VoiceTechnicalSupport@Honeywell.com
  Phone: +44 (0) 1344-65-6123
- **Rest of World**
  Email: VoiceTechnicalSupport@Honeywell.com
  Phone: +1 (412) 376-9384

To report support incidents or ask technical questions for other Honeywell devices, visit www.honeywell.com/PSStechnicalsupport.

Honeywell Voice Customer Service

For order placement or customer service inquiries:

- **Americas**
  Email: VoiceCustomerServiceAmericas@Honeywell.com
  Phone: +1(866)862-6553
- **EMEA & APACE**
  Email: VocollectCSEMEA@Honeywell.com
  Phone: +44 (0) 1698-915777

Honeywell Voice Hardware Repair

For returns or to check the status of an RMA for Voice hardware products:

- **Americas**
  Email: VoiceRMA@Honeywell.com
  Phone: +1 (866) 417-6988

- **Rest of World**
  Email: VoiceRMA@Honeywell.com

For returns or to check the status of an RMA for other Honeywell hardware products, visit SPS RMA.

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