



Release Notes

Guided Work Solutions App 5.0.1

August 6 2026

These release notes cover the 5.0.1 release of the Guided Work Solutions (GWS) App.

Upgrading from GWS App 4.3.1 or 4.0.3

IMPORTANT

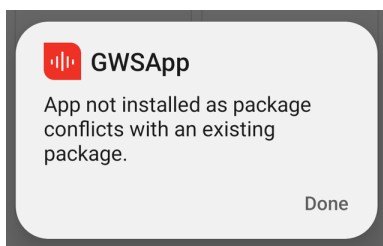
Due to signing certificate incompatibility, an upgrade installation cannot be performed to or from GWS App: 4.0.3 and 4.3.1 from any other version. Refer to the information below. Other versions of GWWS App are not affected

Installation Errors

During manual installation the following error occurs because of the certificate incompatibility:

```
adb: failed to install GWSApp-<version>.apk: Failure [INSTALL_FAILED_UPDATE_INCOMPATIBLE: Existing package com.honeywell.GWSApp signatures do not match newer version; ignoring!]
```

If updating from the app, the following error message is displayed:



Recovery

To upgrade to or from the affected versions (4.3.1 or 4.0.3) of GWS App, follow these steps:

1. Backup all configuration files.
2. Uninstall the existing version of the App.

3. Install the new version of the App.
4. Reload the configuration files from the backup.

New Features in this Release

This release concentrates on issue resolution.

Issues Fixed in This Release

Fixes are included for the following issues:

Issue Description	Issue ID
Release Lease When the Release Lease button was pressed on the home screen, VoiceConsole showed the device did not actually release the license.	VGWSC-14435
Exception in Logs When the app was in the background, the user interface thread was not running and was prevented from being called. This threw an exception that was captured in the logs but did not cause any user side effects.	VGWSC-14386
FileNotFoundException Log Entries The application was trying to load speech models that did not exist on the device. Operation was not affected, but this created excessive log entries.	VGWSC-14175
Incorrect Training Time Estimate The estimated time to perform voice training could be much greater than the actual time required	VGWSC-14005
Sign Off not Confirmed When using the Sign Off option from the overflow menu on the VoiceNotes screen the app navigated back to the Select Operator screen instead of the Sign Off, Correct screen.	VGWSC-13067

Issue Description	Issue ID
Timeout not Applied If the Wi-Fi is lost and a Word ID is sent using the Checklist Plug-In in server mode, the app stays at the Loading screen and does not show the Error Contacting Host screen until the Wi-Fi connection is resumed.	VGWSC-12464
Min / Max Range Values When an operator provided a value outside the allowable min / max range using a Talkman device, the message displayed showed the min and max values with extra decimal places (for example 10.50000 instead of 10.5).	VGWSC-12382
Headset Disconnected Messages If the headset became disconnected, selecting the OK option from No Headset Connected screen would spam the log with Headset not connected messages if the headset did not automatically reconnect.	VGWSC-7762
No Error when User Speaks "dash dash" When using GetLongDigit and GetLongFloat with AllowNegative no error message was given when the user spoke dash twice, such as "--12". Instead the application returns to the same VIO instruction.	VGWSC-5304

Components in this Release

GWS App 5.0.1

The Guided Work Solution (GWS) App is the universal app for all supported devices. This app is built on Honeywell DevKit, using the features and functions of that platform. This app can be used across different workflows, host systems, and customers.

This app can embed a Plug-In or connect to the GWS Service to execute workflows dynamically.

Supported Environments

Environment	Description
Devices and Voice Software	All devices supported by Honeywell DevKit 3.0:
	• Android devices with these operating systems:
	◦ Android 15
	◦ Android 14
	◦ Android 13
	◦ Android 12
	◦ Android 11
	• A700x with:
	◦ VoiceCatalyst 4.7.1 ECS012
	◦ VoiceCatalyst 4.8 ECS002 or later
	• A700XP with VoiceCatalyst 5.1 or later

Plug-In Support

GWS App 5.0.1 is compatible with all plug-ins targeting GWS SDK 2.4 and greater. The following table shows the supported Honeywell developed Plug-Ins. Support is indicated by:

✓ This Plug-In version is fully compatible with no modifications

✗ This Plug-In version is not supported

See Note This Plug-In is compatible after the noted modifications detailed below the table

Plug-In	Version	SDKs	Support
Picking Plug-In	1.3	GWS SDK 2.3	✓
	1.4	GWS SDK 2.3	✓
	1.5	GWS SDK 2.3	✓
Distribution Plug-In	2.0	GWS SDK 2.6	✓

Plug-In	Version	SDKs	Support
Sales Demo	1.1	Picking 1.3	✓
	1.2	Picking 1.4	✓
	1.3	Picking 1.5	✓
	2.0	Distribution 2.0	✓
Checklist Plug-In	1.4	GWS SDK 2.4	✓
	2.0	GWS SDK 2.5 GWS VoiceSteps 1.6	See Note
	2.1	GWS SDK 2.6 GWS VoiceSteps 1.7	✓
Scraping Plug-In	1.2	GWS SDK 2.3	✗
	1.3	GWS SDK 2.4	✓
	1.4	GWS SDK 2.5	✓
VoiceDirect ERP Plug-In	3.3	GWS SDK 2.3 GWS VoiceSteps 1.4	See Note
	3.4	GWS SDK 2.3 GWS VoiceSteps 1.4	See Note
	3.5	GWS SDK 2.3 GWS VoiceSteps 1.4	See Note
	3.5.1	GWS SDK 2.3 GWS VoiceSteps 1.4	✓
VoiceLink Plug-In	1.0	GWS SDK 2.3	✓
	1.1	GWS SDK 2.4	✓
	1.2	GWS SDK 2.6	✓
	1.3	GWS SDK 3.0	✓

Plug-In	Version	SDKs	Support
Generic Plug-Ins (using Generic Integration Accelerator)	2.x	GWS SDK 2.x	X
	3.0	GWS SDK 3.0	✓

NOTE

The plug-in releases tagged with **See Note** require a change in code before they can run in GWS App 5.0 Embedded Mode. This change can be done through a customization project by adding the following line in the *RegisterServices* method of the *AppConnector* class:

```
Context.Container.Register<IFileSystem, FileSystem>();
```

Honeywell recommends upgrading to a supported version to avoid this procedure.

Deliverable Contents

This release includes the following:

Documentation

This is a summary of documentation.

NOTE

Documentation is delivered in two bundles, GWS Core and GWS Pro.

- **Guided Work Solutions Online Help:** Unzip the GWS_Core_Online_Help.zip or GWS_Pro_Online_Help file to view this help system. This help system contains the content from the PDF files included in the documentation bundle in an easily searchable html format.

GWS Core Documentation

- **Guided Work Solutions Configuration Guide:** This document contains information on configuring Android devices running Guided Work Solutions.
- **Guided Work Solutions ToolVad User Guide:** This document describes the ToolVad utility, which is used to convert an existing Talkman VAD into a VAD that allows the Talkman to use the plug-in embedded mode.

Guided Work Solutions App Localization Guide: This document contains information on localizing the GWS App.

- **Guided Work Solutions VoiceKit Developer Guide:** This document contains information on VoiceKit for GWS App. This mode allows GWS App to accept requests from another application running on the same device.
- **Guided Work Solutions RapidStart User Guide:** This document describes RapidStart for GWS. RapidStart is a training solution that provides guided training to operators.
- **Guided Work Solutions VIO API Guide:** This document contains a complete API reference for all classes, methods, and properties available in VIO API.
- **Guided Work Solutions Quick Start Guide:** This document contains information about the including GWS App and GWS Service. It covers the supported architecture, installation, and configuration.
- **Guided Work Solutions Migration Guide:** This document contains information about migrating from previous Honeywell Voice solutions to Guided Work Solutions.

GWS Pro Documentation

Each plug-in may contains additional documentation not listed below.

- **Guided Work Solutions Distribution Plug-In Product Description:** This document describes the basic functions of the Distribution Plug-In.
- **Guided Work Solutions Checklist Plug-In Product Description:** This document contains the information related to this specific plug-in included in this release. The Checklist Plug-In can be used to integrate Honeywell Voice with several Host Systems.
- **Guided Work Solutions VoiceDirect ERP Plug-In Product Description:** This document contains information on the VoiceDirect ERP Plug-In included in this release. The plug-in can be used to integrate Honeywell Voice with SAP EWM/WM modules via webpages served by the ITS server.
- **Guided Work Solutions VoiceLink Plug-In Product Description:** This document describes the basic functions of the VoiceLink Plug-In.
- **Guided Work Solutions Scraping Plug-In Product Description:** This document describes the basic functions of the Scraping Plug-In.
- **Guided Work Solutions Generic Integration Accelerator Product Description:** This document contains information about the Generic Integration Accelerator (GIA), which can be used with any kind of voice workflow and is integrated using the available transports without any coding needed.
- **Guided Work Solutions Plug-In Developer Guide:** This document contains detailed information about GWS concepts required to create new plug-ins or customizations.

GWS App

The GWS App folder contains:

- The Android application bundle (APK)
- The VAD file for installation on Talkman devices
- Language (resx) files

- ToolVad utility
- RapidStart - RapidStart default content files and resources

Please refer to the online help for installation and configuration details.

Issues Reported in Earlier Releases

The following issues were reported in previous releases of GWS App and may still occur in this release.

Issue Description	Issue ID
Scanner Not Working with Screen Off On an android device with an external scanner, if the screen is off and the external scanner scans a barcode, the input is not processed. Workaround: Wake the device before scanning.	VGWSC-4596
Cannot Change Anchor Word Via Scan When Anchor Words are enabled the operator cannot change the value of the anchor word via scanning. Workaround: Use voice to change anchor word.	VGWSC-802
Barcode Subject to Rules When barcode is enabled and the user scans the application applies Min/Max Length, Min/Max Range, and Must Equal rules instead of ignoring them.	VGWSC-801
Welcome Screen Noise Sample The operator can speak or press noise sample to initiate the noise sample process while on the Welcome screen. This should not be allowed.	VGWSC-766

Getting Help

Additional Documentation

Additional documentation may be found in your product package and on online partner portals.

Find most Honeywell Voice technical documentation at help.honeywellaidc.com.

Honeywell Voice Reseller Services

If you purchased equipment or services through a Honeywell Voice reseller, please contact your reseller first for support or to purchase a support plan.

Honeywell Voice Technical Support

Submit incidents or questions to honeywell.custhelp.com or contact Honeywell Technical Support Center:

- **Americas**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1(866) 862-7877
- **Europe, Middle East, Africa**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +44 (0) 1344-65-6123
- **Rest of World**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1 (412) 376-9384

To report support incidents or ask technical questions for other Honeywell devices, visit honeywell.com/PSStechnicalsupport.

Honeywell Voice Customer Service

For order placement or customer service inquiries:

- **North America, Latin America**
Email: VoiceCustomerServiceAmericas@Honeywell.com
Phone: +1(866)862-6553
- **Europe, Middle East, Africa, Turkey**
Email: voicecustomerserviceEMEA@honeywell.com
Phone: +44 (0) 1698-915777
- **Japan**
Email: csjapan.pss@honeywell.com

Phone: +81-3-6730-7344

- **Brazil**

Email: ACSHSMCentraldepedidos@honeywell.com

Phone: +55 (31) 2391-5600

- **Asia Pacific**

Email: VoiceCustomerServiceAPAC@honeywell.com

Phone: +44 16989 15777

Honeywell Voice Hardware Repair

For returns or to check the status of a Return Material Authorization (RMA) for Voice hardware products:

- **Americas**

Email: VoiceRMA@Honeywell.com

Phone: +1 (866) 417-6988

- **Europe, Middle East, Africa**

Email: VoiceEMEARMA@honeywell.com

Phone: +1 (866) 417-6988

- **Rest of World**

Email: VoiceRMA@Honeywell.com

For returns or to check the status of an RMA for other Honeywell hardware products, visit the SPS RMA portal: sps-support.honeywell.com/s/pss/pss-rma

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Patents

For patent information refer to hsmpats.com