



Release Notes

Guided Work Solutions App 3.3.1

December 12 2023

These release notes cover the 3.3.1 release of the Guided Work Solutions (GWS) App.

New Features in this Release

This release concentrated on extensive feature testing and issue resolution.

Honeywell DevKit

This release is based on DevKit 1.13.1.

Issues Fixed in This Release

Issue Description	Issue ID
Unable to Recognize "Point" Unable to enter a decimal number with point when using US English language.	VGWSC-367
Exception for minRange or maxRange An exception occurred when minRange or maxRange is set to an empty value.	VGWSC-423
Sign On with Empty WelcomeMessage If the WelcomeMessage filed in the Sign On process is empty, the device screen is blank. There are no buttons to confirm and continue.	VGWSC-426
Noise Sample Overlaps User Screen at New signOn Voice is not allowed on User and Password screens.	VGWSC-472
Denied signOn Does Not Prevent Signing On Condition updated when user is not allowed.	VGWSC-473
Commands not Working on A700x VCOMMAND structure updated to (VocabWord, SpokenValue, DisplayValue).	VGWSC-474

Issue Description	Issue ID
<p>Spanish es_ES Improvements</p> <p>Improvements in Spanish VoiceArtisan resource translations.</p>	<p>VGWSC-789</p>
<p>GWS Connector Application Crashes on Language Change</p> <p>Crash occurs when using non-specific language resource files GWExternalResources.de.resx or GWExternalResources.ja.resx.</p> <p>Workaround: Use specific language codes such as GWExternalResources.de-DE.resx or GWExternalResources.ja-JP.resx instead.</p>	<p>VGWSC-485</p>
<p>VoiceArtisan Resources Missing</p> <p>VoiceArtisan resources were missing for other supported languages other than English and Spanish.</p>	<p>VGWSC-682</p>
<p>Operator Lost when A700x Powered Off</p> <p>At power on, the A700x now waited for the Configuration Manager to fully load before continuing. This allows the value of the Operator to be obtained.</p>	<p>VGWSC-691</p>
<p>Must Say "Ready" After Sign Off</p> <p>Application required user to say "Ready" after Sign Off message before the Welcome message occurred. PromptOnly intent now used instead of Ready intent.</p>	<p>VGWSC-797</p>

Components in this Release

GWS App 3.3.1

The Guided Work Solution (GWS) App is the universal app for all supported devices. This app is built on Honeywell DevKit, using the features and functions of that platform. This app can be used across different workflows, host systems, and customers.

This app can embed a Plug-In or connect to the Connector Service to execute workflows dynamically.

Supported Environments

Environment	Description
Devices and Voice Software	All devices supported by Honeywell DevKit
Supported Plug-Ins	<p>Any Plug-In of the following version or greater is supported.</p> <ul style="list-style-type: none">• GWS Connector Picking Plug-In 1.1.3• GWS Connector Checklist Plug-In 1.1.3• GWS Connector VoiceDirect ERP Plug-In 3.1.1• Custom Plug-Ins developed with the Project Template or the Generic Plug-In Template <p>VoiceCatalyst 4.7 or greater is required for the A700x.</p>

Upgrading Plug-Ins for GWS Connector SDK 2.1.3

Plug-Ins developed with GWS Connector SDK 2.0 for GWS App 3.1 must be upgraded to be used with GWS App 3.3.1 which uses GWS Connector SDK 2.1.3.

Refer to the *GWS Connector Plug-In Template Developer Guide* for detailed information about upgrading existing plug-ins.

Deliverable Contents

This release includes the following:

Documentation

- **Guided Work Solutions Connector Online Help:** This document details important considerations when implementing the GWS App. It details differences when configuring the app for Android and Talkman devices.
- **Guided Work Solutions Connector Picking Workflow Plug-In Product Description:** This document describes the basic functions of the Picking Workflow Plug-In.
- **Guided Work Solutions Connector Checklist Workflow Plug-In Product Description:** This document contains the information related to this specific plug-in included in this release. The Checklist Plug-In can be used to integrate Honeywell Voice with several Host Systems.
- **Guided Work Solutions Connector VoiceDirect ERP Plug-In Product Description:** This document contains information on the GWS Connector VoiceDirect ERP Plug-In included in this release. The plug-in can be used to integrate Honeywell Voice with SAP EWM/WM modules via webpages served by the ITS server.

- **Guided Work Solutions Connector Generic Integration Accelerator Product Description:** This document contains information about the Generic Integration Accelerator, which can be used with any kind of voice workflow and is integrated using the available transports without any coding needed.
- **Guided Work Solutions Connector Generic Integration Accelerator Developer Guide:** This document provides guidelines for developing new plug-ins using the Generic Integration Accelerator.
- **Guided Work Solutions Connector Plug-In Project Template Developer Guide:** This document covers developing projects using the Plug-In Project Template

GWS App

The GWS App folder contains:

- The Android application bundle (APK)
- The VAD file for installation on Talkman devices
- Required resource files for further customization.

Please refer to the online help for installation and configuration details.

General Considerations and Limitations

Issues Reported with This Release

Issue Description	Issue ID
<p>Missing Translation</p> <p>Some words such as "battery status" and "description" are always displayed and asked in English when using the A700x.</p> <p>Workaround: Even though the English word is displayed, the user can train the word (using BlueStreak or PnG training) in their native language. This way the word is recognized when they speak it in their language.</p>	<p>VGWSC-477</p>

Getting Help

Additional Documentation

Additional documentation may be found in your product package and on online partner portals.

Find most Honeywell Voice technical documentation at www.help.honeywellaidc.com.

Honeywell Voice Reseller Services

If you purchased equipment or services through a Honeywell Voice reseller, please contact your reseller first for support or to purchase a support plan.

Honeywell Voice Technical Support

Submit incidents or questions to www.honeywell.custhelp.com or contact Honeywell Voice Technical Support Center:

- **Americas**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1(866) 862-7877
- **AMEA**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +44 (0) 1344-65-6123
- **Rest of World**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1 (412) 376-9384

To report support incidents or ask technical questions for other Honeywell devices, visit www.honeywell.com/PSStechnicalsupport.

Honeywell Voice Customer Service

For order placement or customer service inquiries:

- **Americas**
Email: VoiceCustomerServiceAmericas@Honeywell.com
Phone: +1(866)862-6553
- **EMEA & APACE**
Email: VocollectCSEMEA@Honeywell.com
Phone: +44 (0) 1698-915777

Honeywell Voice Hardware Repair

For returns or to check the status of an RMA for Voice hardware products:

- **Americas**
Email: VoiceRMA@Honeywell.com
Phone: +1 (866) 417-6988
- **Rest of World**
Email: VoiceRMA@Honeywell.com

For returns or to check the status of an RMA for other Honeywell hardware products, visit [SPS RMA](#).

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