



Release Notes

Guided Work Solutions

Distribution Plug-In 2.0

May 11 2026

These release notes cover the 2.0 release of the Guided Work Solutions (GWS) Distribution Plug-In.

New Features in this Release

GWS Distribution Plug-In

The GWS Picking Plug-In has been rebranded to GWS Distribution Plug-In.

This change includes updates to namespaces, classes (such as behaviors), libraries, and all components previously related to Picking.

Please refer to the new *Custom Plug-In Migration* chapter in the *Guided Work Solutions Distribution Plug-In Customization Guide* for more information when migrating your existing customization project.

Removal of Deprecated Classes

In this new version, all content marked as deprecated has been removed. This includes classes such as *BeginPickingOrder* and *EndPickingOrder*.

Command Key Added in Resource Files

In this release, the voice command definitions within the resource files have been updated. Each voice command now includes its associated key.

If you are upgrading previous versions, remember to update your resource files by replacing the *GWExternalResources.resx* files or adapting your existing ones to include the added keys. Failing to do this results in a 'Missing resources' error during plug-in execution.

If you are upgrading your customization project to target this version of the plug-in, ensure that you're adapting your resource files as well (for any added or modified command).

Improved customizability by enhancing parsers

Improved consistency and maintainability of the YAML and JSON parsers used across Files and REST integrations.

Added Distribution Templates

The 'Custom Sample' folder has been removed, as it is now provided through the Project Template.

Issues Fixed in this Release

Fixes are included for the following issues:

Issue Description	Issue ID
Resx Files Mistranslates alpha-a Key Many non-English languages had the wrong entry for alpha-a. Instead of the capital letter A (the first letter of the Latin alphabet) they use the word A (the indefinite article such as "I saw a dog").	VGWSC-9690 VGWSC-6034
Set OperatorStart Request SetOperatorStart request was being unexpectedly sent after completing the task.	VGWSC-4901
Error Taking a Break Taking a break after getting work but before starting work could cause an error.	VGWSC-4315

Components in this Release

GWS Distribution Plug-In 2.0

The Guided Work Solutions (GWS) Distribution Plug-In contains a customizable picking workflow developed for running on top of the GWS Connector. It also allows integration with multiple Host systems by using different transports. Additional functionality, as described above, has been added for this release.

Supported Environments

Environment	Description
GWS Service	2.3 and later

Environment	Description
GWS App	4.3 and later
Execution models	<ul style="list-style-type: none"> • Embedded • Service
Devices and Voice Software	<p>All devices supported by Honeywell DevKit 2.5:</p> <ul style="list-style-type: none"> • Android devices with these operating systems: <ul style="list-style-type: none"> ◦ Android 14 ◦ Android 13 ◦ Android 12 ◦ Android 11 • A700x with: <ul style="list-style-type: none"> ◦ VoiceCatalyst 4.7.1 ECS012 ◦ VoiceCatalyst 4.8 ECS002 or later
Licensing	<ul style="list-style-type: none"> • A GWS license is required • VoiceConsole 6.3 or greater is required to manage licenses when using OCR • A separate license add-on is required to support OCR input
Languages	<ul style="list-style-type: none"> • English (U.S.) • German • French • French (Canada) • Spanish • Spanish (Mexico) • Portuguese • Portuguese (Brazil) • Dutch • Japanese

Deliverable Contents

This version includes the following contents:

Documentation

- **Guided Work Solutions Quick Start Guide:** This document contains information about the including GWS App and GWS Service. It covers the supported architecture, installation, and configuration.
- **Guided Work Solutions Distribution Plug-In Product Description:** This document describes the basic functions of the Distribution Plug-In.
- **Guided Work Solutions Distribution Plug-In Integration Guide:** This document contains the installation and configuration information and integration specifications for the Distribution Plug-In.
- **Guided Work Solutions Distribution Plug-In Customization Guide:** This document contains information on procedures to extend the Distribution Plug-In by customizing the Voice workflow .and customizing each type of integration.

Components

- **GWS Distribution Plug-In:** The software distribution contains the Distribution Plug-In files and the required resource files.

Please refer to the documentation for installation and configuration.

General Considerations and Limitations

Issues Reported in Earlier Releases

The following issues were reported in previous releases of GWS App and may still occur in this release.

Issue Description	Issue ID
-------------------	----------

Getting Help

Additional Documentation

Additional documentation may be found in your product package and on online partner portals.

Find most Honeywell Voice technical documentation at help.honeywellaidc.com.

Honeywell Voice Reseller Services

If you purchased equipment or services through a Honeywell Voice reseller, please contact your reseller first for support or to purchase a support plan.

Honeywell Voice Technical Support

Submit incidents or questions to honeywell.custhelp.com or contact Honeywell Technical Support Center:

- **Americas**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1(866) 862-7877
- **Europe, Middle East, Africa**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +44 (0) 1344-65-6123
- **Rest of World**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1 (412) 376-9384

To report support incidents or ask technical questions for other Honeywell devices, visit honeywell.com/PSStechnicalsupport.

Honeywell Voice Customer Service

For order placement or customer service inquiries:

- **North America, Latin America**
Email: VoiceCustomerServiceAmericas@Honeywell.com
Phone: +1(866)862-6553
- **Europe, Middle East, Africa, Turkey**
Email: voicecustomerserviceEMEA@honeywell.com
Phone: +44 (0) 1698-915777
- **Japan**
Email: csjapan.pss@honeywell.com
Phone: +81-3-6730-7344

- **Brazil**
Email: ACSHSMCentraldepedidos@honeywell.com
Phone: +55 (31) 2391-5600
- **Asia Pacific**
Email: VoiceCustomerServiceAPAC@honeywell.com
Phone: +44 16989 15777

Honeywell Voice Hardware Repair

For returns or to check the status of a Return Material Authorization (RMA) for Voice hardware products:

- **Americas**
Email: VoiceRMA@Honeywell.com
Phone: +1 (866) 417-6988
- **Europe, Middle East, Africa**
Email: VoiceEMEARMA@honeywell.com
Phone: +1 (866) 417-6988
- **Rest of World**
Email: VoiceRMA@Honeywell.com

For returns or to check the status of an RMA for other Honeywell hardware products, visit the SPS RMA portal: sps-support.honeywell.com/s/pss/pss-rma

Disclaimer

Honeywell International Inc. ("HII") reserves the right to make changes in specifications and other information contained in this document without prior notice, and the reader should in all cases consult HII to determine whether any such changes have been made. HII makes no representation or warranties regarding the information provided in this publication.

HII shall not be liable for technical or editorial errors or omissions contained herein; nor for incidental or consequential damages resulting from the furnishing, performance, or use of this material.

This document contains proprietary information that is protected by copyright. All rights are reserved. No part of this document may be photocopied, reproduced, or translated into another language without the prior written consent of HII.

©2026 Honeywell International Inc. All rights reserved.

Google, Android, Chrome, and other marks are trademarks of Google LLC.

Microsoft, Microsoft Edge, Windows, and the Windows logo are registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc.

Apple, iPad, and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries and regions. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

SAP, R/3, ABAP, SAP NetWeaver, Duet, PartnerEdge, ByDesign, SAP Business ByDesign are trademarks or registered trademarks of SAP AG.

Other product names or marks mentioned in this document may be trademarks or registered trademarks of other companies and are the property of their respective owners.

Web Address: automation.honeywell.com

Patents

For patent information refer to hsmpats.com