



Release Notes

Guided Work Solutions

Checklist Workflow Plug-In 1.4

June 3 2025

These release notes cover the 1.4 release of the Guided Work Solutions (GWS) Checklist Workflow Plug-In.

New Features in this Release

GWS SDK

This release is based on Honeywell VIO SDK 2.3. This includes support for GWS App 4.0 features such as the new *setDisplay* VIO instruction and the use of *additionalHints* in *getDigits*, *getFloat* and *getString* instructions.

Refer to the *Guided Work Solutions Checklist Workflow Plug-In Product Description* for more information about new features.

GWS Insights

GWS Insights is upgraded to 1.3.

Refer to the *Guided Work Solutions Checklist Workflow Plug-In Product Description* for more information about new features.

Issues Fixed in this Release

- Updated *GWExternalResources* files and internal resources for all languages.
- *SqlServer* and *Oracle* integrations. Fixed error where results for 'voice_note' and 'photo' questions were not saved.

Issues Fixed in Previous Releases

Version 1.2

- Data folders rearrangement and fixes
- Files integration. Fixed 'FileFormat' setting handling wrong values.
- GWExternalResources files renamed to have full language code.
- Plug-in resources improved for all languages
- Added missing Portuguese and Portuguese (Brazil) languages
- Code styling fixes
- Updated packages
- Customization: Added missing publish profiles
- Customization: Improvements to Json Converters

Version 1.1.3

- SQLServer/Oracle: Avoid reconfirming steps that have already been confirmed
- SQLServer/Oracle: Fix confirm questions
- SQLServer/Oracle: Fix retrieval of completed questions when resuming a checklist
- SQLServer: Fix error when retrieving information for an operator with password not set
- Workflow: Add SignOn prompt, help and wrongPassword messages

Version 1.1.2

- Customization: Review project structure and naming
- Files: Fixed Yaml Operator Data
- Customization: Improved DbDataSetParser

Version 1.1.1

- Customization fixes and improvements
- Workflow: Disable non informational commands at Lower Quantity menu
- Workflow: Fix variable activation in Reverse Picking

Components in this Release

GWS Checklist Plug-In 1.4

The Guided Work Solutions (GWS) Checklist Plug-In contains a customizable checklist workflow developed for running on top of GWS Connector. It also allows integration with different Host systems

using different transports. Additional functionality, as described above, has been added for this release.

Supported Environments

Environment	Description
GWS Service	2.2.1 and later
GWS App	4.0 and later
Execution models	<ul style="list-style-type: none">• Embedded• Service
Devices and Voice Software	All devices supported by Honeywell DevKit
Languages	<ul style="list-style-type: none">• English (U.S.)• German• French• French (Canada)• Spanish• Spanish (Mexico)• Portuguese• Portuguese (Brazil)• Dutch

Deliverable Contents

This version includes the following contents:

Documentation

- **Guided Work Solutions Quick Start Guide:** This document contains information about the including GWS App and GWS Service. It covers the supported architecture, installation, and configuration.
- **Guided Work Solutions Checklist Workflow Plug-In Product Description:** This document contains the information related to this specific plug-in included in this release. The Checklist Plug-In can be used to integrate Honeywell Voice with several Host Systems.
- **Guided Work Solutions Checklist Workflow Plug-In Integration Guide:** This document contains the installation and configuration information and integration specifications for the Checklist Workflow Plug-In.

- **Guided Work Solutions Checklist Workflow Plug-In Customization Guide:** This document contains information on procedures to extend the Checklist Plug-In by adding new types of questions or modifying the built-in questions.

Components

GWS Checklist Plug-In: The software distribution contains the Checklist Plug-In files and the required resource files.

Please refer to the documentation for installation and configuration.

General Considerations and Limitations

Issues Reported in Earlier Releases

The following issues were reported in previous releases of GWS App and may still occur in this release.

Issue Description	Issue ID
FileFormat Not Changing When the AdditionalParam_File_Format is added to the Advanced Settings of the application, the setting remains at the default value of Yaml.	VGWSC-2287
Multiple Operators Only one operator can work with a checklist at a time, otherwise answers would be overwritten by one or another operator working with that checklist.	

Getting Help

Additional Documentation

Additional documentation may be found in your product package and on online partner portals.

Find most Honeywell Voice technical documentation at help.honeywellaidc.com.

Honeywell Voice Reseller Services

If you purchased equipment or services through a Honeywell Voice reseller, please contact your reseller first for support or to purchase a support plan.

Honeywell Voice Technical Support

Submit incidents or questions to honeywell.custhelp.com or contact Honeywell Technical Support Center:

Americas

Email: VoiceTechnicalSupport@Honeywell.com

Phone: +1(866) 862-7877

- **Europe, Middle East, Africa**

Email: VoiceTechnicalSupport@Honeywell.com

Phone: +44 (0) 1344-65-6123

- **Rest of World**

Email: VoiceTechnicalSupport@Honeywell.com

Phone: +1 (412) 376-9384

To report support incidents or ask technical questions for other Honeywell devices, visit honeywell.com/PSStechnicalsupport.

Honeywell Voice Customer Service

For order placement or customer service inquiries:

- **North America, Latin America**

Email: VoiceCustomerServiceAmericas@Honeywell.com

Phone: +1(866)862-6553

- **Europe, Middle East, Africa, Turkey**

Email: voicecustomerserviceEMEA@honeywell.com

Phone: +44 (0) 1698-915777

- **Japan**

Email: csjapan.pss@honeywell.com

Phone: +81-3-6730-7344

- **Brazil**
Email: ACSHSMCentraldepedidos@honeywell.com
Phone: + 55 35 36299000
- **Asia Pacific**
Email: VoiceCustomerServiceAPAC@honeywell.com
Phone: +44 16989 15777

Honeywell Voice Hardware Repair

For returns or to check the status of a Return Material Authorization (RMA) for Voice hardware products:

- **Americas**
Email: VoiceRMA@Honeywell.com
Phone: +1 (866) 417-6988
- **Europe, Middle East, Africa**
Email: VoiceEMEARMA@honeywell.com
Phone: +1 (866) 417-6988
- **Rest of World**
Email: VoiceRMA@Honeywell.com

For returns or to check the status of an RMA for other Honeywell hardware products, visit the SPS RMA portal: sps-support.honeywell.com/s/pss/pss-rma

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Patents

For patent information refer to hsmpats.com