



Release Notes

Guided Work Solutions Connector Checklist Workflow Plug-In 1.1.3

August 28 2023

These release notes cover the 1.1.3 release of the Guided Work Solutions (GWS) Connector Checklist Workflow Plug-In.

New Features in this Release

This release contains updates and bug fixes for compatibility with the latest GWS App and GWS Connector Service releases.

Components in this Release

GWS Connector Checklist Plug-In 1.1.3

The Guided Work Solutions (GWS) Connector Checklist Plug-In contains a customizable checklist workflow developed for running on top of GWS Connector. It also allows integrate with different Host systems using different transports. Additional functionality, as described above, has been added for this release.

Supported Environments

Environment	Description
GWS Connector Service	2.1
GWS App	3.2 and greater
Execution models	<ul style="list-style-type: none">• Embedded• Service
Devices and Voice Software	All devices supported by Honeywell DevKit
Languages	<ul style="list-style-type: none">• English (U.S.)• German• French• French (Canada)• Spanish• Spanish (Mexico)• Portuguese• Portuguese (Brazil)• Dutch

Deliverable Contents

This version includes the following contents:

Documentation

- **Guided Work Solutions Connector Quick Start Guide:** This document contains information about the connector including GWS Connector App and GWS Connector Service. It covers the supported architectures, installation, and configuration.
- **Guided Work Solutions Connector Checklist Workflow Plug-In Product Description:** This document contains the information related to this specific plug-in included in this release. The Checklist Plug-In can be used to integrate Honeywell Voice with several Host Systems.
- **Guided Work Solutions Connector Checklist Workflow Plug-In Integration Guide:** This document contains the installation and configuration information and integration specifications for the Checklist Workflow Plug-In.
- **Guided Work Solutions Connector Checklist Workflow Plug-In Customization Guide:** This document contains information on procedures to extend the Checklist Plug-In by adding new types of questions or modifying the built-in questions.

Components

GWS Connector Checklist plug-in: This folder contains the Picking plug-in files and the required resource files.

Please refer to the documentation for installation and configuration.

General Considerations and Limitations

Limitations

Issue Description

Only one operator can work with a checklist at a time, otherwise answers would be overwritten by one or another operator working with that checklist.

Getting Help

Additional Documentation

Additional documentation may be found in your product package and on online partner portals.

Find most Honeywell Voice technical documentation at www.help.honeywellaidc.com.

Honeywell Voice Reseller Services

If you purchased equipment or services through a Honeywell Voice reseller, please contact your reseller first for support or to purchase a support plan.

Honeywell Voice Technical Support

Submit incidents or questions to www.honeywell.custhelp.com or contact Honeywell Voice Technical Support Center:

- **Americas**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1(866) 862-7877
- **AMEA**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +44 (0) 1344-65-6123
- **Rest of World**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1 (412) 376-9384

To report support incidents or ask technical questions for other Honeywell devices, visit www.honeywell.com/PSStechnicalsupport.

Honeywell Voice Customer Service

For order placement or customer service inquiries:

- **Americas**
Email: VoiceCustomerServiceAmericas@Honeywell.com
Phone: +1(866)862-6553
- **EMEA & APACE**
Email: VocollectCSEMEA@Honeywell.com
Phone: +44 (0) 1698-915777

Honeywell Voice Hardware Repair

For returns or to check the status of an RMA for Voice hardware products:

- **Americas**
Email: VoiceRMA@Honeywell.com
Phone: +1 (866) 417-6988
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For returns or to check the status of an RMA for other Honeywell hardware products, visit [SPS RMA](#).

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