



Release Notes

Guided Work Solutions Connector Checklist Workflow Plug-In 1.2

May 10 2024

These release notes cover the 1.2 release of the Guided Work Solutions (GWS) Connector Checklist Workflow Plug-In.

New Features in this Release

This release mainly focuses on the new Insights component that brings capabilities to collect and send data with information about how the voice system is used. New Question Types have been added thanks to the new capabilities of the GWS Connector SDK.

New Question Types

New question types have been added in this release:

- *Photo* allows users to take one or more pictures using their device.
- *String_note* allows users to take a text note by using the device keyboard.
- *Voice_note* allows users to take one or more voice recordings and/or additional text note.

IMPORTANT

These new question types are only supported for Android devices.

GWS Insights

GWS Insights captures data about how the worker interacts with the Guided Work solution and sends this data to Honeywell Forge Performance+ for Guided Work or another configured third-party solution (by using OpenTelemetry standard). Data is represented as time spans and may include related information as well as other events that occurred during that time span.

Please refer to the *Guided Work Solutions Connector Checklist Workflow Plug-In Product Description* for more information about this feature.

Issues Fixed in this Release

- Data folders rearrangement and fixes
- Files integration. Fixed 'FileFormat' setting handling wrong values.

- GWExternalResources files renamed to have full language code.
- Plugin resources improved for all languages
- Added missing Portuguese and Portuguese (Brazil) languages
- Code styling fixes
- Updated packages
- Customization: Added missing publish profiles
- Customization: Improvements to Json Converters

Issues Fixed in Previous Releases

Version 1.1.3

- SQLServer/Oracle: Avoid reconfirming steps that have already been confirmed
- SQLServer/Oracle: Fix confirm questions
- SQLServer/Oracle: Fix retrieval of completed questions when resuming a checklist
- SQLServer: Fix error when retrieving information for an operator with password not set
- Workflow: Add SignOn prompt, help and wrongPassword messages

Version 1.1.2

- Customization: Review project structure and naming
- Files: Fixed Yaml Operator Data
- Customization: Improved DbDataSetParser

Version 1.1.1

- Customization fixes and improvements
- Workflow: Disable non informational commands at Lower Quantity menu
- Workflow: Fix variable activation in Reverse Picking

Components in this Release

GWS Connector Checklist Plug-In 1.2

The Guided Work Solutions (GWS) Connector Checklist Plug-In contains a customizable checklist workflow developed for running on top of GWS Connector. It also allows integrate with different Host systems using different transports. Additional functionality, as described above, has been added for this release.

Supported Environments

Environment	Description
GWS Connector Service	2.2 and later
GWS App	3.4 and later
Execution models	<ul style="list-style-type: none">• Embedded• Service
Devices and Voice Software	All devices supported by Honeywell DevKit
Languages	<ul style="list-style-type: none">• English (U.S.)• German• French• French (Canada)• Spanish• Spanish (Mexico)• Portuguese• Portuguese (Brazil)• Dutch

Deliverable Contents

This version includes the following contents:

Documentation

- **Guided Work Solutions Connector Quick Start Guide:** This document contains information about the connector including GWS Connector App and GWS Connector Service. It covers the supported architectures, installation, and configuration.
- **Guided Work Solutions Connector Checklist Workflow Plug-In Product Description:** This document contains the information related to this specific plug-in included in this release. The Checklist Plug-In can be used to integrate Honeywell Voice with several Host Systems.
- **Guided Work Solutions Connector Checklist Workflow Plug-In Integration Guide:** This document contains the installation and configuration information and integration specifications for the Checklist Workflow Plug-In.
- **Guided Work Solutions Connector Checklist Workflow Plug-In Customization Guide:** This document contains information on procedures to extend the Checklist Plug-In by adding new types of questions or modifying the built-in questions.

Components

GWS Connector Checklist Plug-In: The software distribution contains the Checklist Plug-In files and the required resource files.

Please refer to the documentation for installation and configuration.

General Considerations and Limitations

Limitations

Issue Description

Only one operator can work with a checklist at a time, otherwise answers would be overwritten by one or another operator working with that checklist.

Getting Help

Additional Documentation

Additional documentation may be found in your product package and on online partner portals.

Find most Honeywell Voice technical documentation at www.help.honeywellaidc.com.

Honeywell Voice Reseller Services

If you purchased equipment or services through a Honeywell Voice reseller, please contact your reseller first for support or to purchase a support plan.

Honeywell Voice Technical Support

Submit incidents or questions to www.honeywell.custhelp.com or contact Honeywell Voice Technical Support Center:

- **Americas**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1(866) 862-7877
- **AMEA**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +44 (0) 1344-65-6123
- **Rest of World**
Email: VoiceTechnicalSupport@Honeywell.com
Phone: +1 (412) 376-9384

To report support incidents or ask technical questions for other Honeywell devices, visit www.honeywell.com/PSstechnicalsupport.

Honeywell Voice Customer Service

For order placement or customer service inquiries:

- **Americas**
Email: VoiceCustomerServiceAmericas@Honeywell.com
Phone: +1(866)862-6553
- **EMEA & APACE**
Email: VocollectCSEMEA@Honeywell.com
Phone: +44 (0) 1698-915777

Honeywell Voice Hardware Repair

For returns or to check the status of an RMA for Voice hardware products:

- **Americas**
Email: VoiceRMA@Honeywell.com
Phone: +1 (866) 417-6988
- **Rest of World**
Email: VoiceRMA@Honeywell.com

For returns or to check the status of an RMA for other Honeywell hardware products, visit [SPS RMA](#).

Disclaimer

Honeywell International Inc. ("HII") reserves the right to make changes in specifications and other information contained in this document without prior notice, and the reader should in all cases consult HII to determine whether any such changes have been made. HII makes no representation or warranties regarding the information provided in this publication.

HII shall not be liable for technical or editorial errors or omissions contained herein; nor for incidental or consequential damages resulting from the furnishing, performance, or use of this material.

This document contains proprietary information that is protected by copyright. All rights are reserved. No part of this document may be photocopied, reproduced, or translated into another language without the prior written consent of HII.

©2024 Honeywell Group of Companies. All rights reserved.

Google, Android, Chrome, and other marks are trademarks of Google LLC.

Microsoft, Microsoft Edge, Windows, and the Windows logo are registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc.

Apple, iPad, and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries and regions. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

SAP, R/3, ABAP, SAP NetWeaver, Duet, PartnerEdge, ByDesign, SAP Business ByDesign are trademarks or registered trademarks of SAP AG.

Other product names or marks mentioned in this document may be trademarks or registered trademarks of other companies and are the property of their respective owners.

Web Address: www.sps.honeywell.com

Patents

For patent information, please refer to www.hsmpats.com.