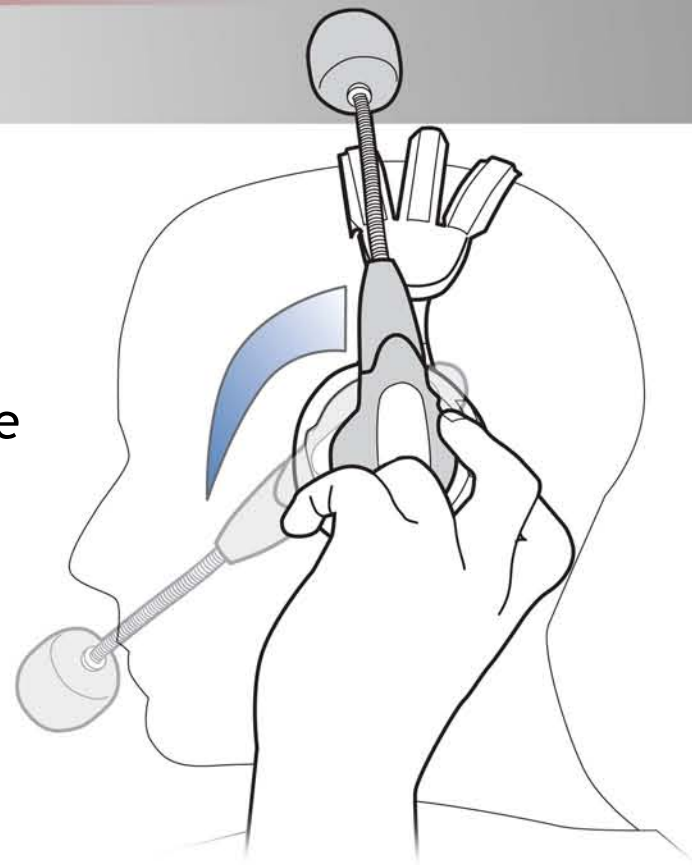


## My Talkman® terminal does not recognize my words correctly.

1. Position the microphone at the corner of your mouth, with the symbol on the boom facing your mouth. Make sure the microphone is covered by a windscreen.
2. Make sure the headset and a charged battery are properly connected to the terminal.
3. Press the operator button to take a noise sample or retrain a word.
4. Say “Talkman, help,” to make sure you are using valid words at the prompt.

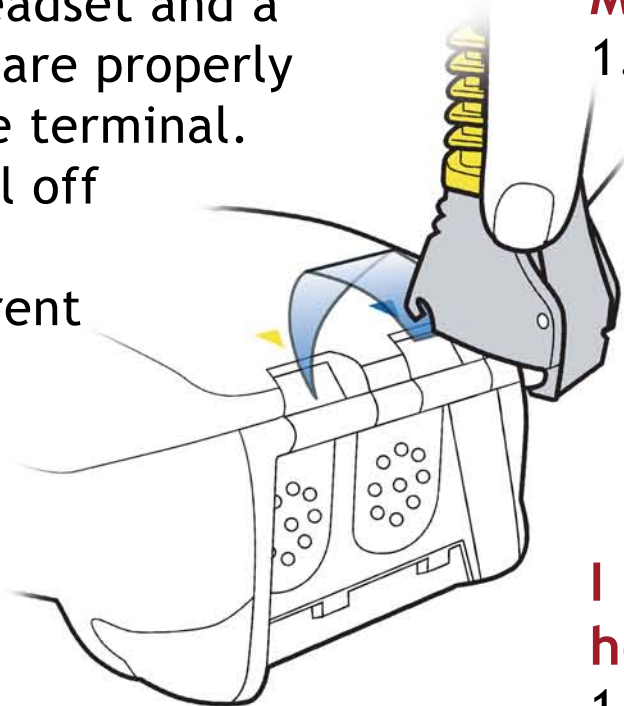


## I hear a low battery warning.

Change the battery as soon as possible.

## My terminal does not hear me.

1. Position the microphone at the corner of your mouth, with the symbol on the boom facing your mouth.
2. Try saying words you know are valid, like “Talkman,” which is always valid.
3. Make sure the headset and a charged battery are properly connected to the terminal.
4. Turn the terminal off and on again.
5. Try using a different headset.



## My terminal keeps beeping.

1. Wait for a few minutes. The terminal may be talking to the network.
2. Move to a location where you know the radio coverage is good.

## My terminal keeps shutting off.

1. Make sure the battery is attached correctly.
2. Change the battery.

## I do not understand what my terminal said.

To repeat the current prompt, say, “Say again.”

## My terminal hears words I am not saying.

1. Position the microphone at the corner of your mouth, with the symbol on the boom facing your mouth.
2. Press the operator button to take a noise sample or retrain a word.
3. If you do not want the terminal to hear you, put it to sleep.

## I cannot hear anything through the headset.

1. Make sure the headset and a charged battery are properly connected to the terminal.
2. Try the headset on a terminal that you know is working.
3. Try using a different headset.
4. Turn the terminal off and on again.

# Putting Voice to Work NEED HELP?

Look for your situation below. If you see several steps, try the first one to see if it works. If it does not, try the next one. Continue trying steps and see if they help. If you still need help, see your supervisor.

▶ **I hear a low battery warning.**  
Change your battery as soon as possible.

▶ **My Talkman® terminal does not recognize my words correctly.**  
1. Position the microphone at the corner of your mouth with the symbol on the boom facing your mouth. Make sure the microphone is covered by a windscreen.



2. Make sure that the headset is properly connected to the terminal.  
3. Press the operator button to take a noise sample.  
4. Press the operator button to ensure that you are using your own templates.  
5. Press the operator button to retrain the words.  
6. Make sure you are using valid words in response to the prompt.  
Say, "Talkman, help," to find out what words are allowed.

▶ **My terminal keeps shutting off.**  
1. Make sure the battery is attached correctly.  
2. Change the battery.

▶ **My terminal does not hear me.**  
1. Position the microphone at the corner of your mouth with the symbol on the boom facing your mouth.  
2. Try saying words you know are valid, like "Talkman," which is always valid. (If it does recognize "Talkman," say "continue" to repeat the current prompt.)  
3. Make sure that the headset is properly connected to the terminal.  
4. Make sure that the terminal is properly connected to a charged battery.  
5. Turn the terminal off and on again.  
6. Try using a different headset.

▶ **I do not understand what my terminal said.**  
To repeat the current prompt, say, "Talkman, continue."

▶ **My terminal keeps beeping.**  
1. Wait for a few minutes. The terminal may just be talking to the network.  
2. Move to a location where you know the radio coverage is good.

▶ **My terminal hears words I am not saying.**  
1. Position the microphone at the corner of your mouth with the symbol on the boom facing your mouth.  
2. Press the operator button to take a noise sample.  
3. Press the operator button to retrain the words.  
4. If you do not want the terminal to hear you, put it to sleep.

▶ **I cannot hear anything through the headset.**  
1. Make sure the terminal has a fully charged battery.  
2. Make sure that the headset is properly connected to the terminal.



3. Try the headset on a terminal that you know is working.  
4. Try using a different headset.  
5. Turn the terminal off and on again.



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